



Judicial Council of California

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January 19, 2024

Subject Text

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File #: 21-003, **Version:** 1

Title

Report to the Legislature | Impact of Self-Help Center Expansion in California Courts

Summary

The Budget Act of 2018 (Stats. 2018, ch. 29) provided \$19.1 million per year in additional funding for self-help centers for a three-year period. It required that the Judicial Council prepare a cost-benefit report assessing the costs and benefits of each method by which self-help services are provided and how cost-effectiveness may vary across issue areas. It further required an assessment of the impacts of self-help services on trial court operations. The attached report is submitted in response to that statutory requirement.