



# Judicial Council of California

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## Subject Details (With Text)

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**Title:** Language Access: Language Access Representatives and Language Access Services Complaints (Action Required)

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Date	Ver.	Action By	Action	Result
11/17/2017	1	Judicial Council	approved	Pass

### Title

### Language Access: Language Access Representatives and Language Access Services Complaints (Action Required)

### Summary

The Language Access Plan Implementation Task Force recommends that the Judicial Council adopt rules 2.850 and 2.851 of the California Rules of Court to require each superior court to (1) designate a Language Access Representative, and (2) adopt a language access services complaint form and complaint procedures. The new rules support Recommendations 25, 62, and 63 in the *Strategic Plan for Language Access in the California Courts*, adopted by the council in January 2015.

### Recommendation

The Language Access Plan Implementation Task Force (Task Force) recommends that the Judicial Council, effective January 1, 2018, adopt:

1. Rule 2.850 of the California Rules of Court to require each superior court to designate a Language Access Representative; and
2. Rule 2.851 of the California Rules of Court to require each superior court to establish a complaint form and procedures to allow limited English proficient (LEP) court users, their advocates and attorneys, or other interested persons to submit a complaint to the Language Access Representative about the court's provision of, or failure to provide, appropriate language access services, including issues related to superior court-produced translations.