

SHARP TECH CONNECT

PRESENTED BY:

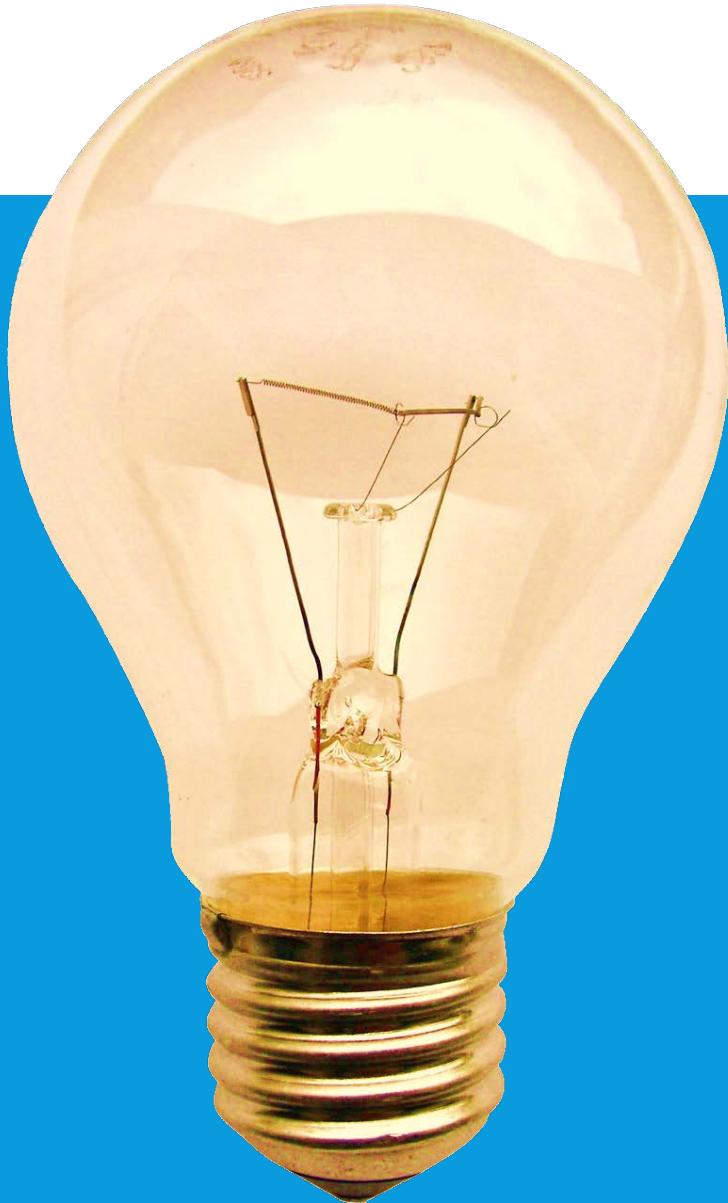
Kimberly Flener
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Lead Legal Assistant
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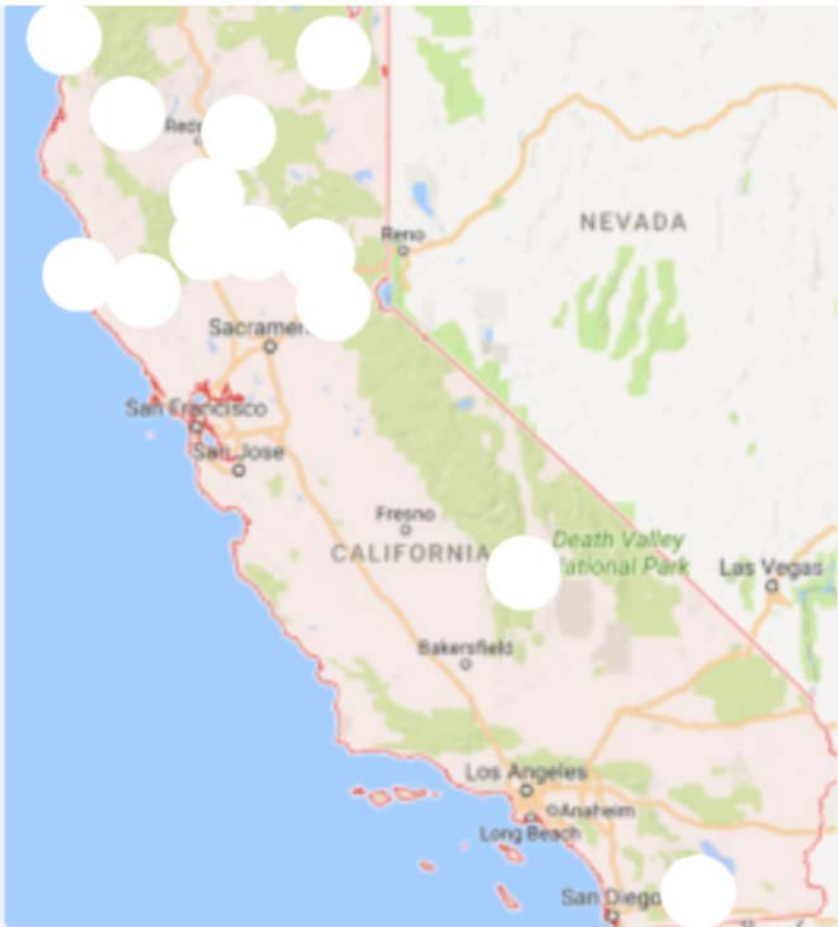
SHARP
TECH CONNECT



IT STARTED WITH AN
IDEA

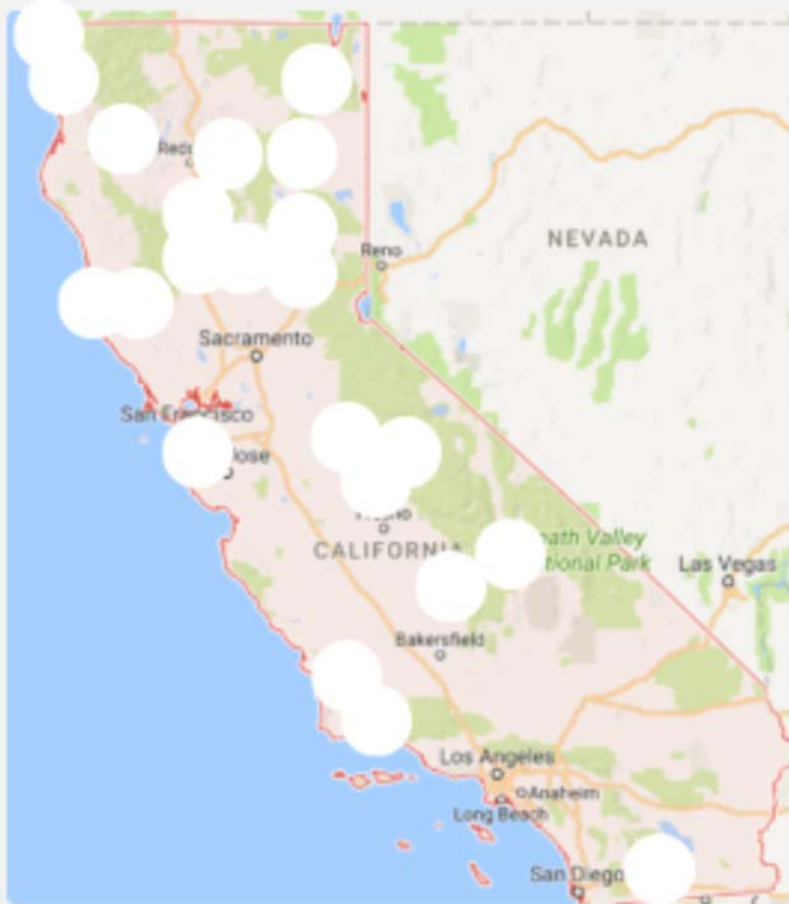
13 PARTNERS

- Glenn
- Humboldt
- Imperial
- Inyo
- Lake
- Modoc
- Mendocino
- Nevada
- Placer
- Shasta
- Tehama
- Trinity



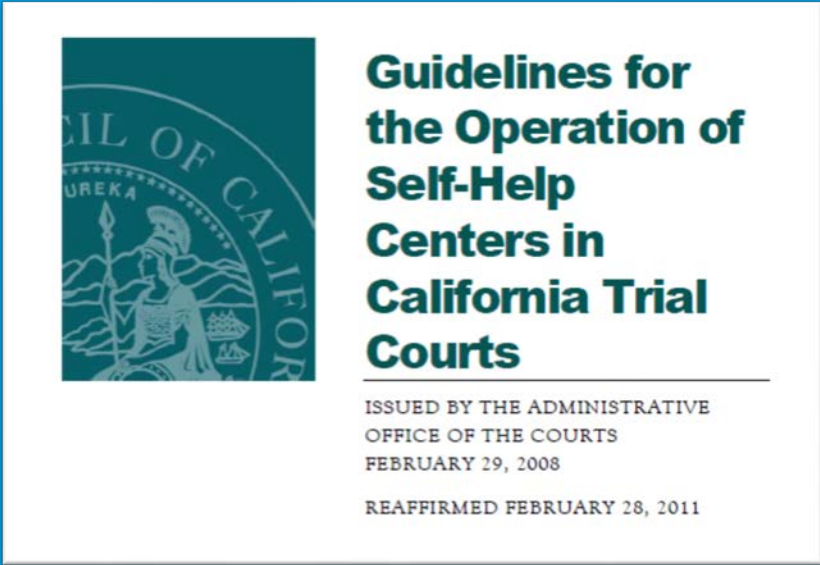


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10 NEW PARTNERS!

- Del Norte
- Lassen
- Madera
- Mariposa
- Merced
- San Luis Obispo
- Santa Barbara
- Santa Clara
- Sierra
- Tulare



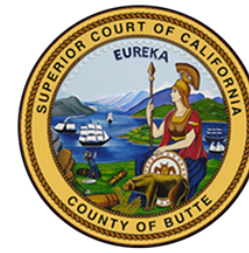
California Self-Help
Centers' Self-Assessment
Tool for Quality Programs

2018

Superior Court of California, County of Butte
and Judicial Council of California



SELF- ASSESSMENT TOOL



SHARP TECH CONNECT

OUR CHARGE:



VIDEO CONFERENCING

Expand access to the video-conferenced multi-site workshop platform created through SHARP. Using this platform, one legal assistant can support up to 50 people remotely through a single, live workshop that traditionally served significantly fewer participants.



BROADBAND ACCESS

Improve the current broadband capacity of each site within the 22 counties to support real-time video conferencing. Gaps in internet coverage are still noted throughout the state, often contributing to the digital divide.



TECHNOLOGY INFRASTRUCTURE

Establish processes and systems to build the remote-access technology infrastructure.



REMOTE LEGAL SERVICES

Design and build the platform that will set the foundation for litigants to video conference from their home via mobile devices and computers.



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DESIGNING A NEW SYSTEM



LEGAL WORKSHOPS

Design and implement legal workshops that will be available via video conference to the 22 counties.



BETTER PREPARED LITIGANTS

Better prepared self-represented litigants in all areas of the legal process.

10 Workshops Developed; **Six Offered Each Week**



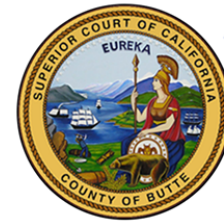
Guardianship	Request for Order, Child Support	Request for Order, Child Custody
Divorce- Dissolution I and II	Dissolution Response	Petition to Establish Parental Relationship
Response to Establish Parental Relationship	Unlawful Detainer Landlord and Tenant	Small Claims



EDUCATION

- CURRICULUM
- ANDRAGOGY
- NEUROSCIENCE AND STRESS
- WAYFINDING & CUSTOMER SERVICE
- EMPATHY





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TWO AUDIENCES TWO PLATFORMS

Zoom Video-Conferenced Workshops




Law Help Interactive



Legal documents made simpler



SHARP
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 Zoom

×

Join a Meeting

968-838-4827

Pathways to Justice

☒ Remember my name for future meetings

☐ Do not connect to audio

☐ Turn off my video

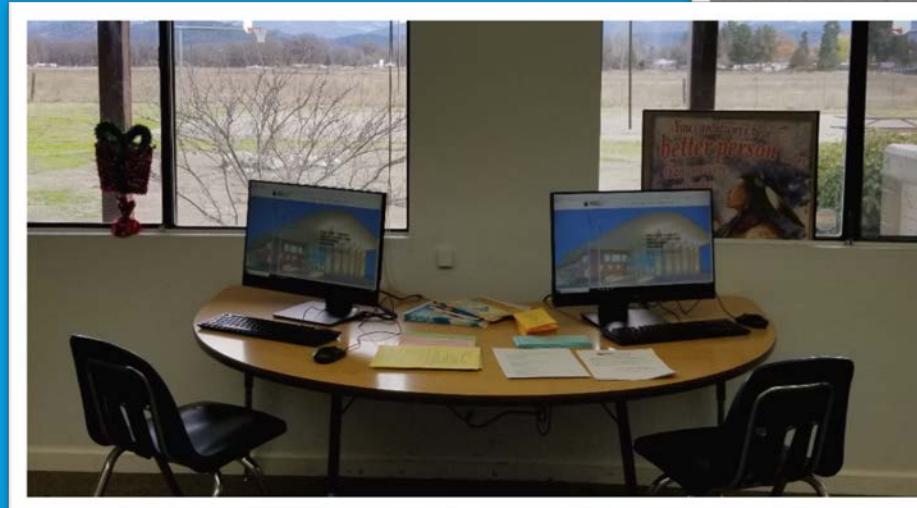
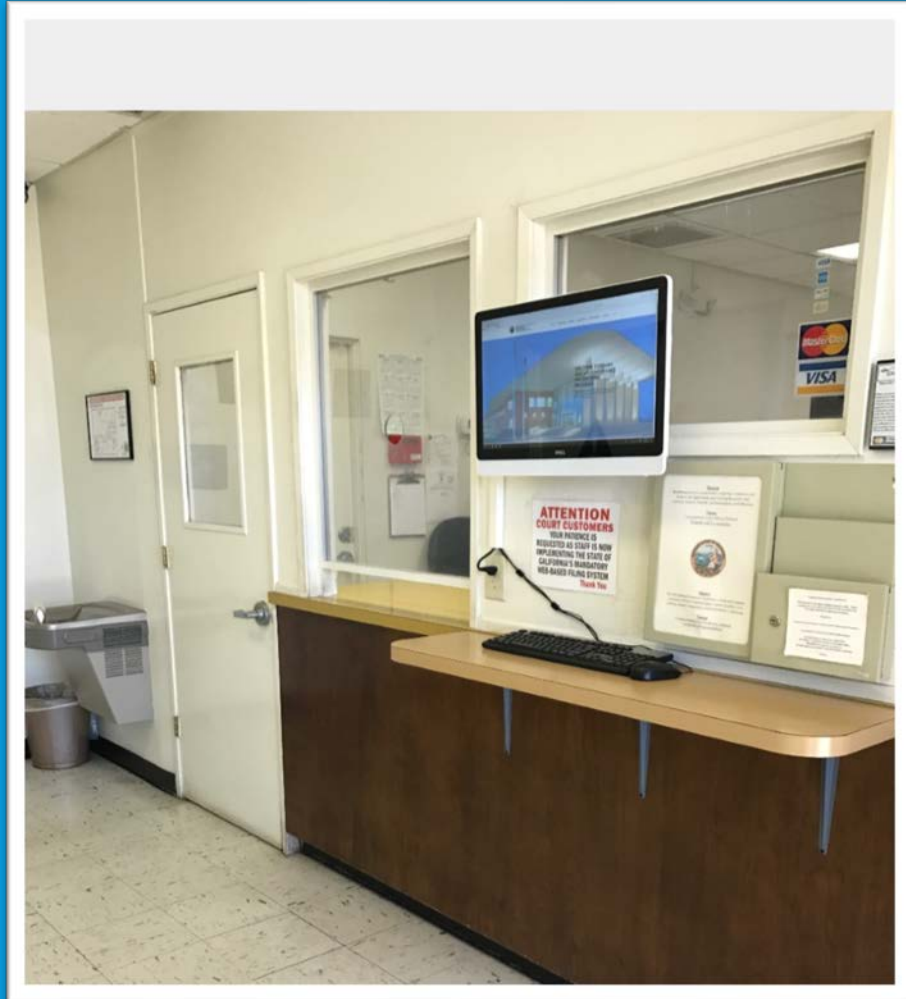
Join

Cancel

Additional Remote Service Delivery Methods



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SHARPCOURTS.ORG

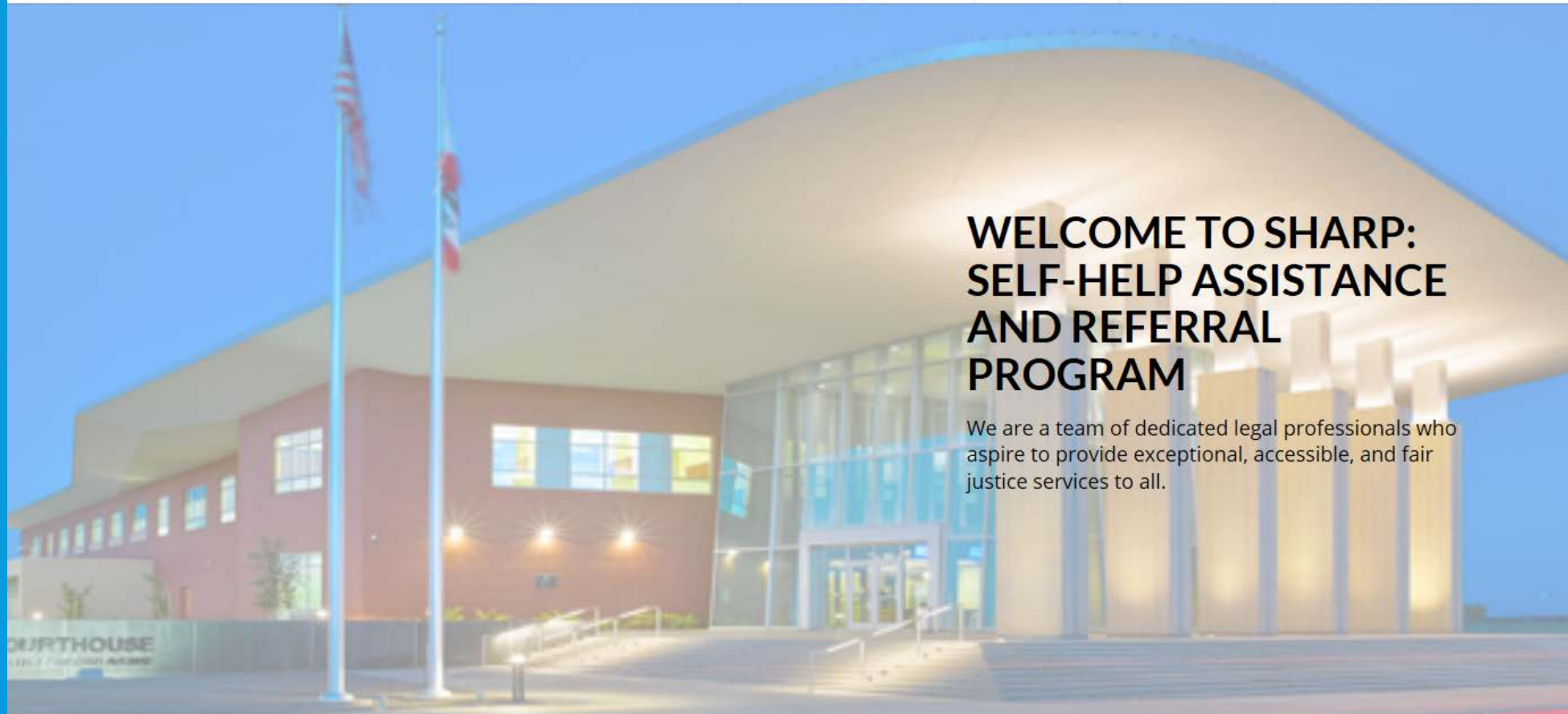


SHARP: Self-Help Assistance and Referral Program
SHARP TECH Connect
Office of the Family Law Facilitator
Superior Court of California,
Counties of Butte, Glenn, Lake, and Tehama

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WELCOME TO SHARP: SELF-HELP ASSISTANCE AND REFERRAL PROGRAM

We are a team of dedicated legal professionals who aspire to provide exceptional, accessible, and fair justice services to all.



HIGHLIGHTS



Technology Infrastructure	Law Help Interactive/ Hot Docs	Video-Conferencing	Legal Workshops Curriculum	Remote Service Delivery	Website Sharpcourts.org	Broadband Augmentation
Deployment of 80 Computers in 12 Courts	Significant increase in completed docs since start of program among partner Courts:	6 Courts regularly participating in our hosted workshops	10 workshop models developed 3 additional workshops drafted	Computers deployed across counties with partner agencies and service providers	New website developed and launched Online Access to Law Help Interactive	6 Courts augmented broadband to successfully participate in project
7 dedicated workshop spaces	DVRO + 3167% Guardianship + 183%	4 Courts video-conferencing across their own counties	Designed to be adaptable for local use	4-5 sites connected daily to provide language assistance across Courts	Online Registration offered	



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LET'S COLLABORATE

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