

Tactical Plan for Technology 2019–2020

Presented by:

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Chair, Information Technology Advisory Committee

Ms. Heather Pettit

CIO, Judicial Council



Governance

Business Goals

Judicial Council



Goals for Branch

JCTC



Goals for
Technology

ITAC



Technology
Initiatives

Technology Projects

Guiding Documents

Branch Strategic Plan

Technology Strategic Plan
4-year plan

Technology Tactical Plan
2-year plan

ITAC Annual Agenda
1-year plan

Workstream Members

Hon. Sheila Hanson,
Executive Sponsor

Hon. Louis Mauro
(Justice, 3DCA)

Hon. Kyle S. Brodie
(Judge, San Bernadino)

Hon. Tara M. Desautels
(Judge, Alameda)

Ms. Nancy Eberhardt
(CEO, San Bernadino)

Ms. Kim Flener
(CEO, Butte)

Mr. Jim Lombard
(Dep. CEO, Sacramento)

Mr. Darren Dang
(CFO, Orange)

Mr. Paras Gupta
(CIO, Monterey)

Mr. David Schlothauer
(CIO, Nevada)

Mr. Rick Walery
(CIO, San Mateo)

Mr. Kirk Hauer
(CIO, Butte)

Mr. Robert Oyung
(COO, Judicial Council)

Ms. Heather Pettit
(CIO, Judicial Council)

COMMITTEE STAFF

Ms. Kathy Fink

Ms. Jamel Jones

Mr. Richard Blalock

Objectives

- **Align** with the new **Court Technology Strategic Plan**
- Continue the momentum of **innovation** from the previous plan
- Incorporate new relevant **business and technology concepts**
- **Future**-focused tone
- Streamline and **improve usability**
- **Speak to its audience** (including all branches, justice partners, public)

Scope Guidelines

Include initiatives...

- At the right level (significant dollar value, multi-year)
- With branchwide impact
- That need financial or strategic advocacy
- (Exclude operational activities, unless above applies)

Plan size

- Avoid limiting the number of initiatives
- Avoid creating the “all inclusive” plan

Initiatives – Strategic Plan Goal 1

Promote the Digital Court	Case Management System Migration and Deployment	Assist courts in selecting, funding, and deploying modern CMSs
	Expansion of Electronic Court Record Management	Managing electronic court records and digitizing paper documents
	Language Access Technology	Technology enabling limited-English speakers access to the courts
	Video Remote Appearances	Includes uses inside and outside the courtroom
	Self Help Electronic Services	New vision for digital services for the public

Initiatives – Strategic Plan Goal 1 (cont’d)

Promote the Digital Court	Digital Evidence Management	Best practices, standards, guidelines, and technology services
	 <i>Branchwide Identity Management</i>	Enable the public and justice partners to more effectively interact with courts (e.g., “Single sign-on”)
	 <i>Data Analytics and Business Intelligence</i>	Recognized need for accessible branchwide information
	 <i>Enterprise Resource Management</i>	Advance the courts’ ability to manage their staff, financial, and facilities resources.
	 <i>Online Dispute Resolution Investigation</i>	Explore policies, techniques, and technology to enable online resolution for disputes

Initiatives – Strategic Plan Goals 2, 3, 4

Innovate Through IT Community	Expand Collaboration within the Branch IT Community	Technology collaboration and education within the branch
Advance IT Security and Infrastructure	LAN/WAN Infrastructure	Optimize court connectivity for upcoming court needs.
	Transition to Next-Generation Branchwide Hosting Model Phase II	Pilot guidelines and framework delivered in phase 1
	Disaster Recovery Phase II	
	 <i>Branchwide Information Security Roadmap</i>	Advance branchwide IT security
Promote Rule and Legislative Changes	Identify New Policy, Rule, and Legislative Changes	Policy, rule, and legislative changes to enable appropriate use of technology

Design *preview!*



Tactical Plan for Technology Executive Summary

Vision

Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and uses technology to improve access to justice and provide a broader range and higher quality of services to litigants, attorneys, justice partners, and the public.

Principles

ACCESS

RELIABILITY

INNOVATION



GOAL 1: Promote the Digital Court

- Case Management System (CMS) Migration and Deployment
- Expansion of Electronic Court Record Management
- Language Access Technology
- Video Remote Appearance
- Self Help e-Services
- Statewide E-Filing Program Development & Deployment
- Digital Evidence: Acceptance, Storage, and Retention
- Branchwide Identity Management
- Data Analytics and Business Intelligence
- Enterprise Resource Management
- Online Dispute Resolution Investigation

NEW



GOAL 2: Innovate Through IT Community

- Expand Collaboration within the Branch IT Community



GOAL 3: Advance IT Security and Infrastructure

- LAN/WAN Infrastructure
- Transition to Next-Generation Branchwide Hosting Model Phase II
- Disaster Recovery Phase II
- Branchwide Information Security Road Map

NEW



GOAL 4: Promote Rule and Legislative Changes

- Identify New Policy, Rule, and Legislative Changes

Discussion

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Thank you!



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OF CALIFORNIA