

# Strategic Plan for Technology 2019–2022

Presented by:

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# Governance

## Business Goals

**Judicial Council**



Goals for Branch

**JCTC**



Goals for Technology

**ITAC**



Technology Initiatives

Technology Projects

## Guiding Documents

Branch Strategic Plan

Technology Strategic Plan  
4-year plan

Technology Tactical Plan  
2-year plan

ITAC Annual Agenda

# Plan Updates

- **Future-focused tone**
- **Improved usability**
  - Streamlined and refreshed visual design
  - Modeled after California Department of Technology plan
  - Organized guiding “principles” into user-friendly categories
- **Updated not recreated**
  - Refined goals and content
- **Properly leveled**
  - Reframed metrics as “measures for success”
  - Removed detailed focus areas for hand off to the Tactical Plan Workstream

# Principles- *categorized!*

## ACCESS

Aspire to provide accessible and easy-to-use systems for all persons seeking services from the courts.

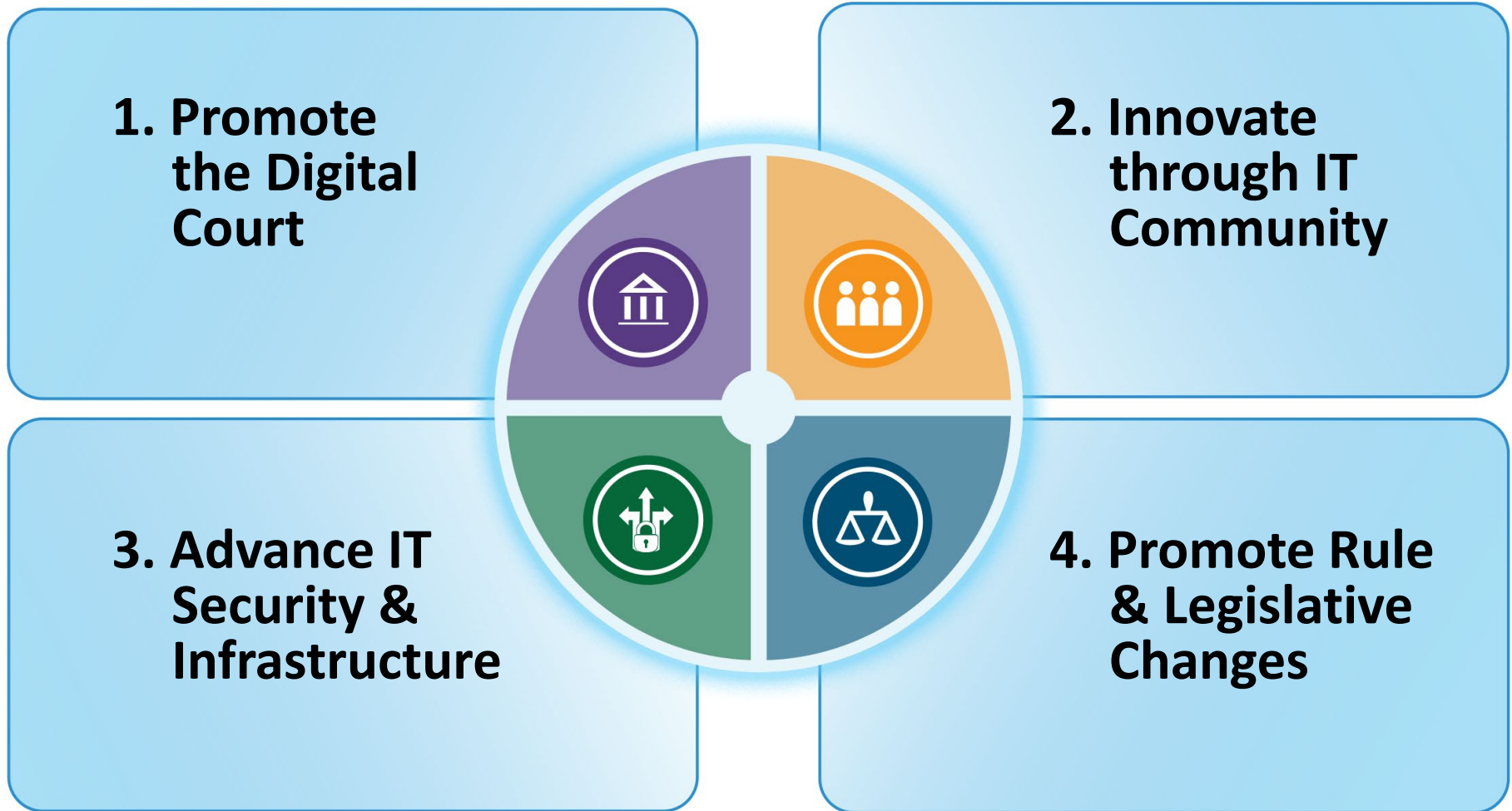
## RELIABILITY

Maintain a well architected, secure and reliable technical infrastructure.

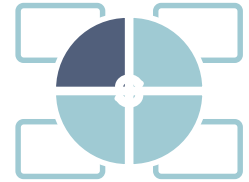
## INNOVATION

Foster a culture of innovation through planning, collaboration, and education to enhance court services and operations.

# Goals- *refined!*



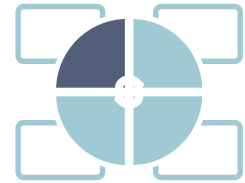
# Goal 1



- **Promote the Digital Court**
- **Key updates**
  - Recognize progress of digital court foundation
  - Continued emphasis on innovation, access, services, and partnerships
  - Introduce emphasis on data-driven decision-making



# Goal 1



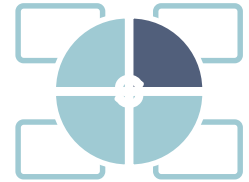
The judicial branch will increase access to the courts, administer justice in a **timely and efficient manner**, and optimize case processing by supporting a foundation for the digital court and by implementing **comprehensive digital services** for the public and justice partners.

# Goal 2



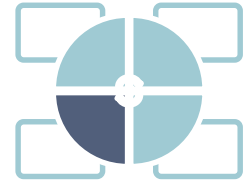
- Formerly – Optimize Branch Resources
- New – **Innovate through IT Community**
- **Key updates**
  - Emphasis on IT community collaboration and technology education
  - New focus communicates progress
  - Includes enhancing relationships with external stakeholders to inform technology solutions and decision-making

# Goal 2



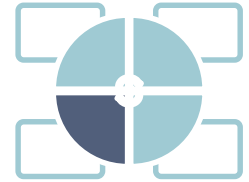
The judicial branch will maximize the ability to **innovate by strengthening and broadening the IT Community** through collaboration, education, and employment strategies, to leverage **innovative solutions and resources** to drive technological change.

# Goal 3



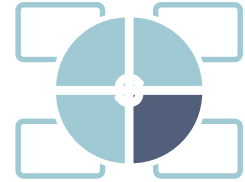
- Formerly – Optimize Infrastructure
- New – **Advance IT Security and Infrastructure**
- **Key updates**
  - Emphasis on security
  - Removed named technologies to avoid limitations and become more open-ended

# Goal 3



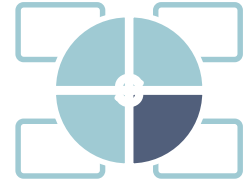
The judicial branch will invest in a **secure, scalable and reliable** technology infrastructure as a foundation to providing digital services and public access, while maintaining a focus on privacy protections and security.

# Goal 4



- **Promote Legislative and Rule Changes**
- **Key updates**
  - Emphasis on being proactive and allowing for change and future innovation
  - Deemphasized specific areas of focus

# Goal 4



The judicial branch will promote the **modernization of statutes, rules, and procedures** to facilitate the use of technology in court operations and the delivery of court services.

# Design *preview!*



## Executive Summary of Strategic Plan

### Vision

Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and uses technology to improve access to justice and provide a broader range and higher quality of services to litigants, lawyers, justice partners, and the public.

### Principles

#### ACCESS

Aspire to provide accessible and easy-to-use systems for all persons seeking services from the courts.

#### RELIABILITY

Maintain a well architected, secure and reliable technical infrastructure.

#### INNOVATION

Foster a culture of innovation through planning, collaboration, and education to enhance court services and operations.

### Goals

#### 1. Promote the Digital Court

Increase access to the courts, administer timely and efficient justice by supporting a foundation for the digital court and by implementing comprehensive digital services for public and justice partners.

#### 2. Innovate through IT Community

Maximize the ability to innovate by strengthening and broadening the IT Community through collaboration, education, and employment strategies to leverage innovative solutions and resources to drive technological change.

#### 3. Advance IT Security and Infrastructure

Invest in a secure, scalable and reliable technology infrastructure as a foundation to providing digital services and public access, while maintaining a focus on privacy protections and security.

#### 4. Promote Rule and Legislative Changes

Promote the modernization of statutes, rules, and procedures to facilitate use of technology in court operations and delivery of court services.





# Discussion

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*Thank you!*