Judicial Council Information Technology Transformation and Case Management System Replacements

July 2017



Strategic Planning

Business Goals Guiding Documents Goals for Branch Strategic Plan Branch Goals for **Technology Strategic** Plan **Technology** 2014-2018 **Technology Tactical Plan Technology** 2014-2016 Initiatives 2017-2018



Branch Technology Goals

 Improve access, administer timely, efficient justice, gain case processing efficiencies and improve public safety through electronic services for public interaction and collaboration with justice partners. E.g. CMS, DMS, e-filing, online services.

Promote the Digital Court

Optimize
Branch
Resources

 Encourage technology innovation, collaborative court initiatives, and professional development, to maximize the use of personnel resources, technology assets, and leveraged procurement. E.g. technical communities, contracts.

 Leverage and support a reliable secure technology infrastructure. Ensure continual investment in existing infrastructure and exploration of consolidated and shared computing where appropriate. E.g. network, disaster recovery. Optimize Infra-structure

Promote
Rule and
Legislative
Changes

 Drive modernization of statutes, rules and procedures to facilitate use of technology in court operations and delivery of court services. E.g. e-filing, privacy, digital signatures.



Tactical Plan 2017-2018

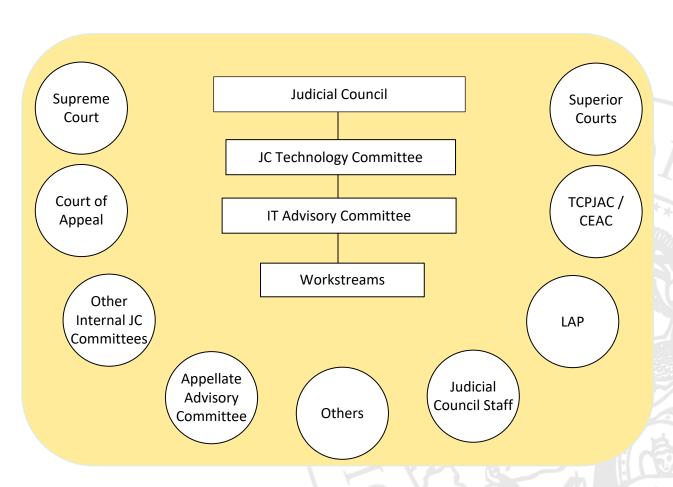
Strategic Goal	Initiative
Promote the Digital Court	Case management system (CMS) assessment and prioritization
	Document management system (DMS) expansion
	Courthouse video connectivity (including video remote interpreting)
	California Courts Protective Order Registry (CCPOR)
	Implement self-represented litigants (SRL) e-services
	Statewide e-filing program development
	E-filing deployment
	Identify and encourage projects that provide innovative services
	Digital evidence: acceptance, storage, and retention

Strategic Goal	Initiative
Optimize Branch Resources	Expand the branch IT community through increased sharing of resources, training and collaboration
Optimize Infrastructure	Extend LAN/WAN initiative to remaining courts
	Transition to next-generation branchwide hosting model
	Court disaster recovery framework and pilot
Promote Rule and Legislative Changes	Identify new policy, rule, and legislative changes



Working as an IT Community

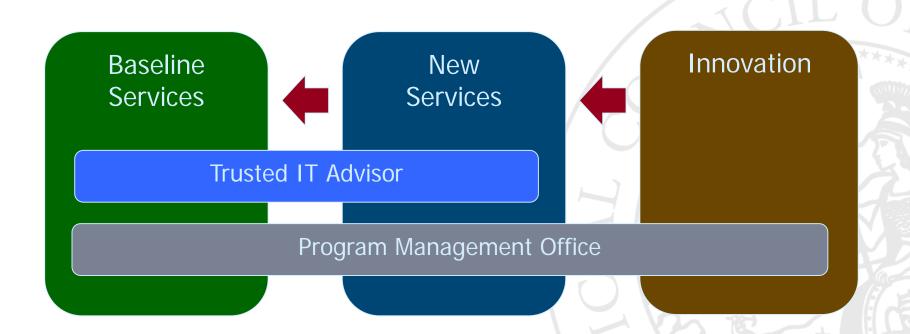
- Courts, Judicial Council and advisory bodies, and staff.
- Leverage the knowledge and expertise within the branch.
- Solicit participation to represent key stakeholders.





Business Focus

JC IT Provides Enterprise IT Leadership

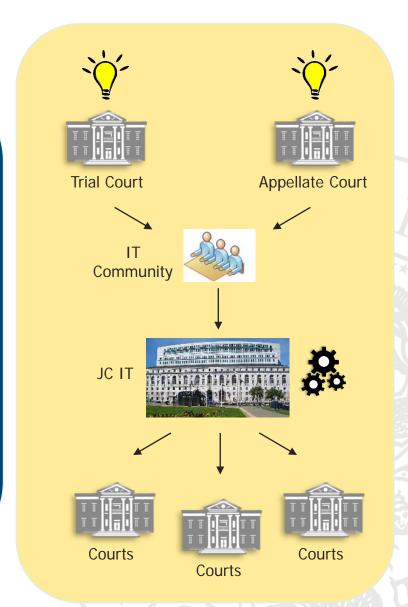




New Services

Productize Court Innovations

- "Courts as Innovation Centers"
- Significant innovation, freely shared, but difficult to implement and replicate.
- Individual courts perform R&D, development, and pilot implementation.
- JC IT works with the community to identify innovations that courts would like to "productize" and deploy across the branch.
- JC IT packages and distributes the service/technology and can assist courts with implementation if necessary.



JC IT Organizational Structure

Supreme Court **Trial Courts** and Courts of **Judicial Council Appeal Business** Infrastructure **Application Services Services Operations** User Support **Application Applications** Core Business • Program Infrastructure Supporting the Systems and Management Network, **Digital Court Architecture** Office Infrastructure. and Security Communications and Account Services Management Administrative Services



Transformation happens one interaction at a time.



CASE MANAGEMENT SYSTEMS UPDATE



Overview

- Supreme Court and Courts of Appeal
 - Use Appellate Court Case Management Systems (ACCMS) developed, supported, and maintained by the Judicial Council.
 - Electronic filing deployment in process.
- Superior Courts
 - Use a variety of custom developed, county shared, and off the shelf solutions.



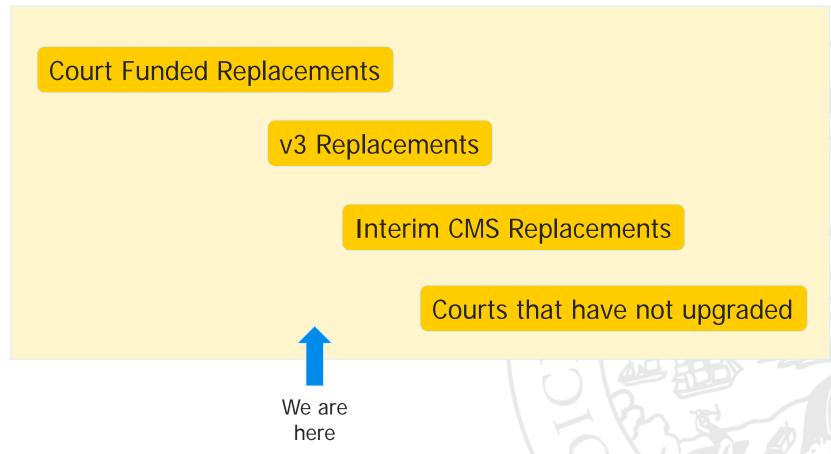
Historical Timeline

Year	Event	Description
2002	CCMS start	Development of California Case Management System (CCMS) begins .
2002	ICMS start	Interim case management system (Journal Technologies Sustain Justice Edition) begins deployment to small courts.
2006	v3 deploy	CCMS v3 deployment begins.
2012	CCMS stop	CCMS project cancelled.
2012	CMS RFP	Court Information Technology Managers Forum on behalf of the Judicial Council Technology Committee publishes Case Management Request for Proposal.
2013	MSA signed	Master Services Agreements awarded and signed with Justice Systems (FullCourt), Thomson-Reuters (C-Track), and Tyler Technologies (Odyssey).
2014	Migration Plan	Plan initiated to migrate courts using interim case management system and v3 to modern case management systems.
2014	Strategic Plan	Judicial Branch Strategic Plan for Technology published.
2016	v3 BCP	Budget Change Proposal for \$24.8M over 3 years approved to migrate 4 courts using v3.
2017	ICMS BCP	Budget Change Proposal for \$4.9M over 2 years approved to migrate 9 courts using the interim case management system.



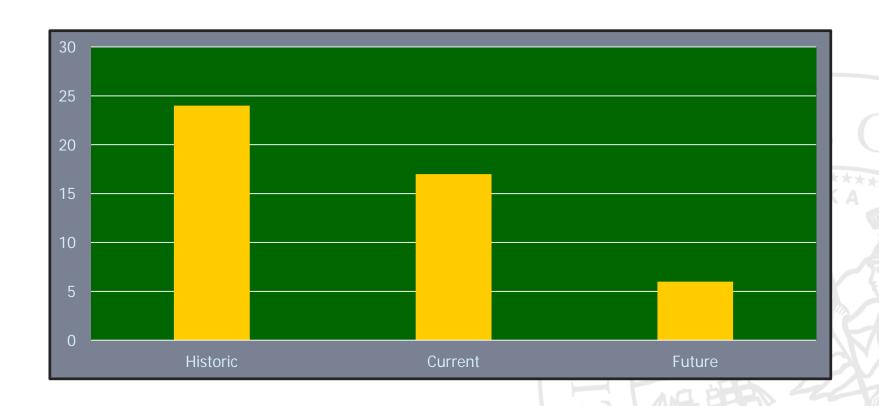
Modernization Roadmap

Phase 1 - Foundation





Case Management Products in Use



30 courts have utilized the Master Services Agreement



Next Steps

- Continue development and execution of the case management roadmap in support of promoting the Digital Court.
- Prepare budget change proposal to replace case management systems at courts that have not upgraded any systems to date.