

# Tactical Plan for Technology Update for 2023-24

**Hon. Sheila F. Hanson**, *Chair, Information Technology Advisory Committee*

**Ms. Anabel Romero**, *Workstream Member and Court Executive Officer*

**Ms. Jeannette Vannoy**, *Workstream Member and Court Information Officer*

**Ms. Heather Pettit**, *Judicial Council IT Director/CIO*

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*Judicial Council Meeting (July 21, 2023)*



# Agenda

- Governance, alignment, and scope
- Initiatives and what's changed
- Contributors and reviews
- Request for approval

# Branch Vision for Technology

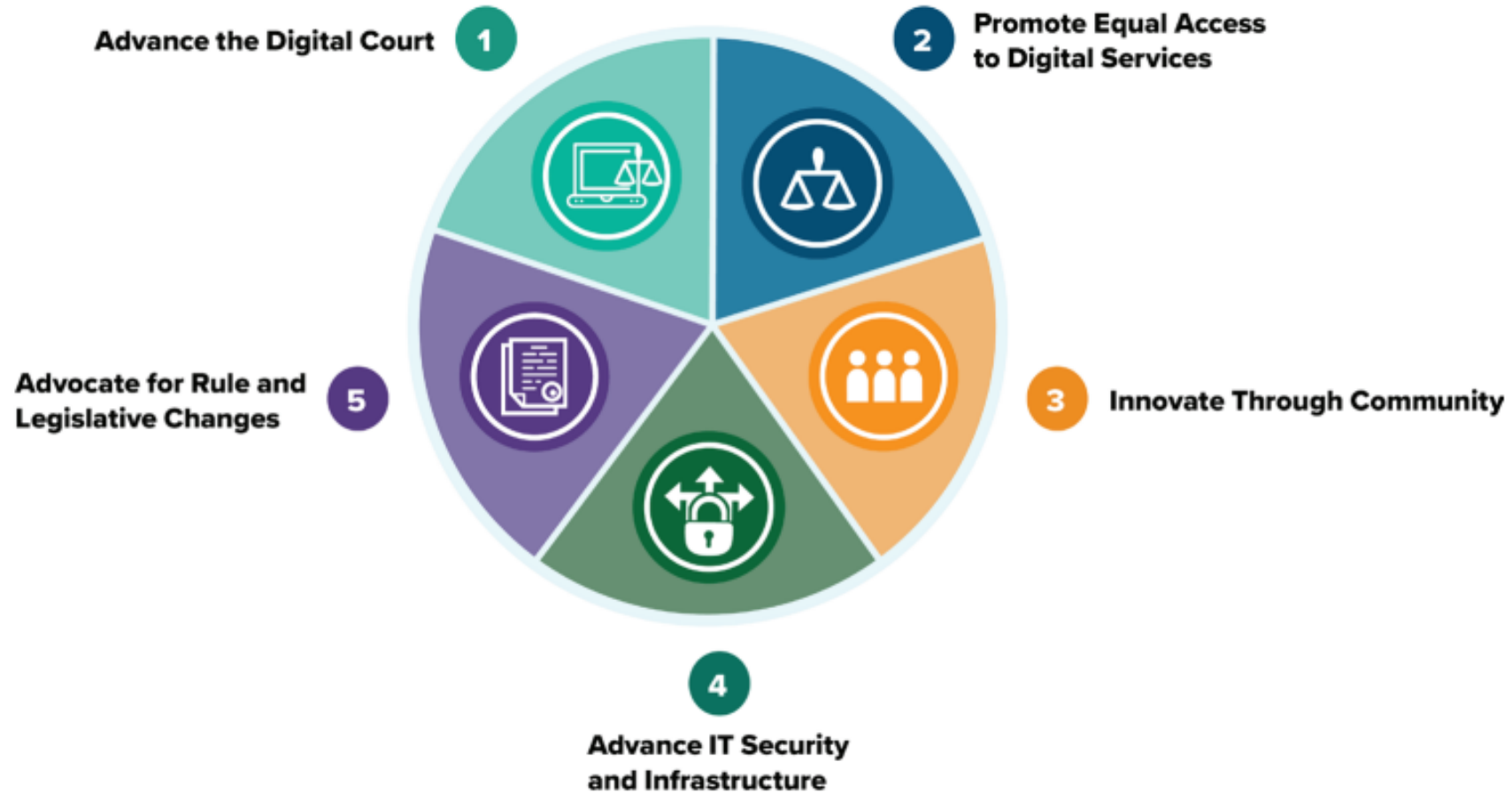
Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and **uses technology to improve access to justice** and provide a broader range and higher quality of services to litigants, attorneys, justice partners, and the public.

*Judicial Branch Strategic Plan for Technology*

# Technology Governance



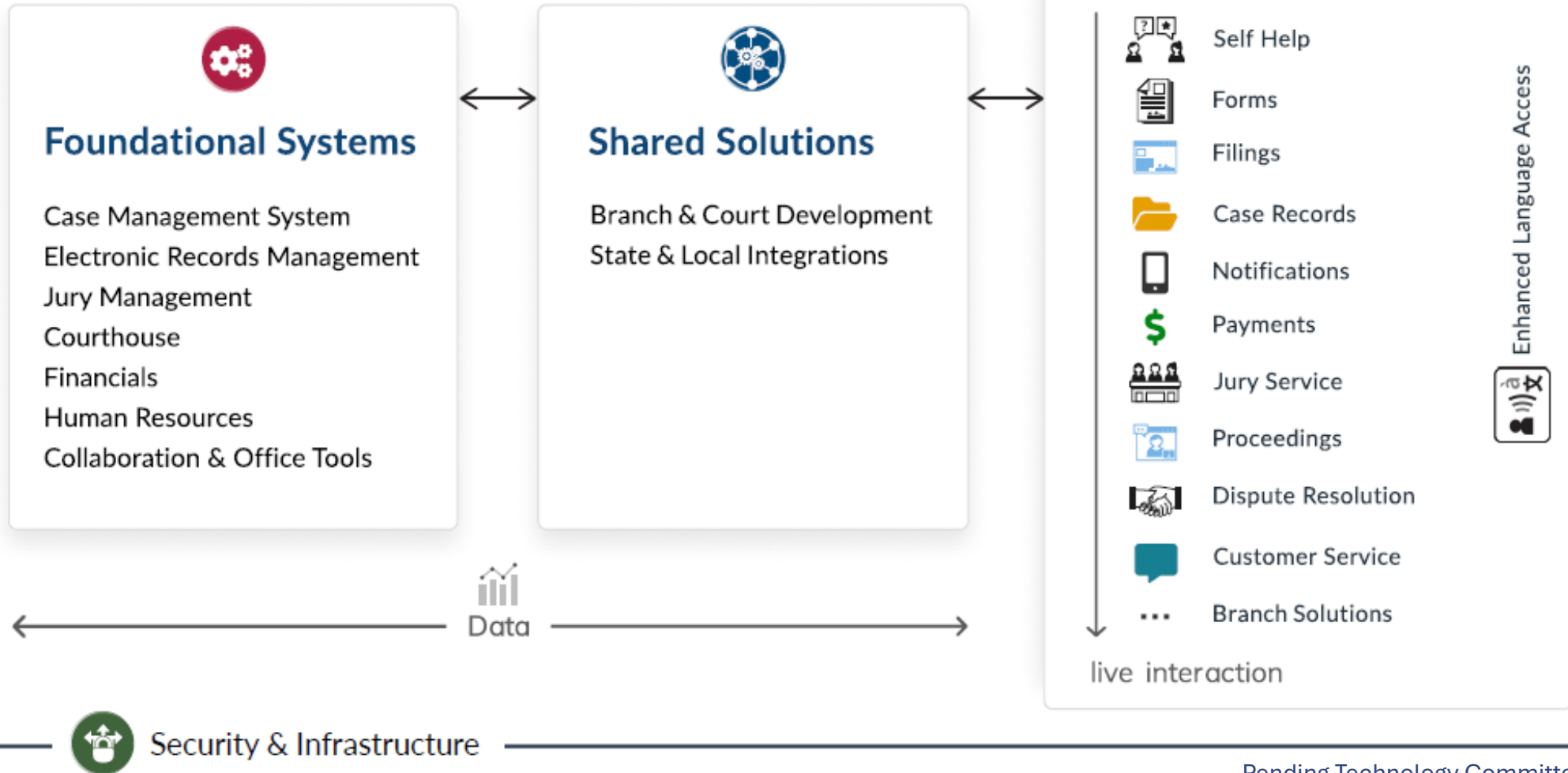
# Strategic Plan Alignment





# California Courts Connected

The California Courts Connected framework represents a model of the foundational systems needed to operate courts and how those systems can be extended to provide digital services for the public and justice system partners.



# Scope – What to include?

- Have **branchwide impact**
- Expand **online services**
- Focus on supporting **access to justice**
- Have significant dollar and business **value**
- Need financial or strategic **advocacy**
- Maintain momentum of **innovation**

# Updated Initiatives



## Foundational Systems

- CMS Modernization and Improvement
- Expanded Use of Electronic Records
- Enterprise Resource Management



## Shared Solutions

- Shared Integrations



## Public and Partner Services

- Enhanced Self-Help Services
- Remote Appearances
- Electronic Evidence Management
- Language Access Technology



## Security & Infrastructure

- Network Infrastructure
- Modern Hosting Solutions
- Disaster Recovery and Business Continuity
- Identity Management
- Branchwide Information Security



## Data & Governance

- Modernize Rules and Legislation
- Data Analytics: Governance and Sharing

# What's changed?

- Reaffirmed basic concepts are still relevant
- Updated existing to reflect progress; combined some concepts
- Kept the full audience in mind; updated to more plain and concise language
- Aligned initiatives to the California Courts Connected framework
- Incorporated metrics: clearly defined and easily retrievable to measure progress

# Members

**Representing various court functions,  
size, demographics.**

<b>Hon. Sheila F. Hanson, Workstream Executive Sponsor</b> Judge, Orange County	
<b>Hon. Kyle S. Brodie, Chair, Technology Committee</b> Judge, San Bernardino County	<b>Mr. Jake Pison</b> Chief Information Officer, San Diego County
<b>Hon. Amy Guerra</b> Judge, Fresno County	<b>Ms. Anabel Romero</b> Court Executive Officer, San Bernardino County
<b>Hon. Kimberly Menninger</b> Judge, Orange County	<b>Ms. Nocona Soboleski</b> Court Executive Officer, Kings County
<b>Hon. Amy Yerkey</b> Judge, Los Angeles County	<b>Ms. Kristine Swensson</b> Chief Financial Officer, San Bernardino County
<b>Ms. Teresa Estrada</b> Court Operations Manager, San Diego County	<b>Ms. Jeannette Vannoy</b> Chief Information Officer, Napa County
<b>Mr. Hector Gomez</b> Court Technology Manager, 3rd Appellate District	<b>Ms. Heather Pettit</b> Chief Information Officer, Judicial Council
<b>Mr. Brett Howard</b> Chief Information Officer, Orange County	<b>Judicial Council staff and subject matter experts</b>

# Action Requested

Request the Judicial Council approve the *Tactical Plan for Technology* effective 2023-24.

**Thank you!**