

# Strategic Plan for Technology

---

January 20, 2023



# Agenda

Workstream members

Governance

Review of tools

Key Updates

Action Requested

Questions and Answers

# Workstream Members

**Hon. Kyle S. Brodie,**  
**Executive Sponsor**  
San Bernardino

**Hon. Carlos M. Cabrera**  
Judicial Officer, San Bernardino

**Hon. Tara Desautels**  
Judicial Officer, Alameda

**Hon. Audra Ibarra**  
Judicial Officer, Santa Clara

**Mr. Bob Fleshman**  
CEO, Napa

**Mr. Jason Galkin**  
CEO, Nevada

**Ms. Andrea K. Wallin-Rohmann**  
Clerk/CEO, 3 DCA

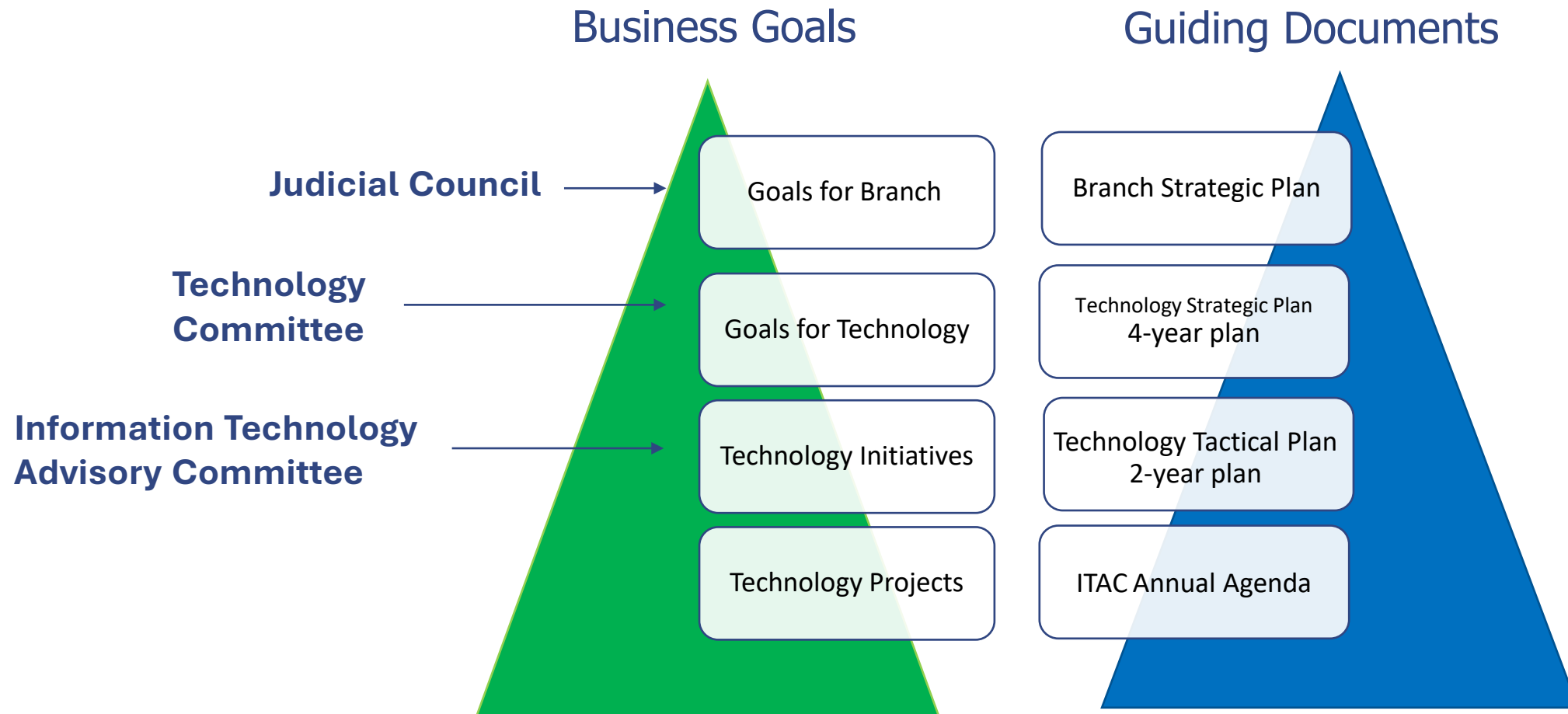
**Mr. Pat Patterson**  
Deputy CEO, Ventura

**Ms. Michelle Duarte**  
CIO, Santa Cruz

**Mr. Micah May**  
CIO, San Bernardino

**Mr. Tyrone Tasker**  
Research Attorney, Los Angeles

# Governance





# California Courts Connected

Courts Connected initiatives leverage technology to create core systems that enable digital solutions to meet the evolving court services needs of Californians and our justice system partners.



## Core Systems

- Case Management System
- Electronic Records Management
- Jury Management
- Courthouse
- Financials
- Human Resources
- Collaboration & Office Tools











## Digital Ecosystem

- Branch & Court Development
- State & Local Integrations



## Public & Partner Services

self-service

-  Websites / Self Help Portal
-  Payments
-  Text Notifications
-  Remote Records Access & Search
-  Virtual Cust. Service Center
-  Electronic Filing
-  Remote Proceedings
-  Online Dispute Resolution
- ... Branch Solutions

live-interaction

← Data →



Security & Infrastructure

# Key Updates

- Updated not recreated: Refined goals and content
- Introduced new goal: Promote equal access to digital services
- Measures of success: Referred to ITAC for consideration (tactical level)

**Advance the Digital Court**

**1**



**Promote Equal Access  
to Digital Services**

**2**



**Advocate for Rule and  
Legislative Changes**

**5**



**Innovate Through Community**

**3**



**Advance IT Security  
and Infrastructure**

**4**



# Goal 1: Advance the Digital Court

**The judicial branch will gain operational efficiencies and provide consistent and reliable digital services to all.**

***Key change:***

- Moved concept of promoting equal access to a new goal 2 for further emphasis





# Goal 2: Promote Equal Access to Digital Services

The judicial branch will promote digital services that are accessible to all, regardless of location, socioeconomic status, language, physical ability, or technological access or experience.

***Key change:***

- New goal
- Added to stress importance for equal digital access



# Goal 3: Innovate through Community

**The judicial branch will maximize its ability to innovate technology through inclusive collaboration, education, and investment in the skills and talents needed to propel technological advancement**

***Key change:***

- Expanded “community” to be more inclusive
- Formerly Goal 2



# Goal 4: Advance IT Security and Infrastructure

The judicial branch will invest in a high-performing technology infrastructure that secures and protects data, privacy, and confidentiality.

***Key change:***

- Updated to show progression and critical need for security due to bad actors
- Formerly Goal 3



# Goal 5: Advocate for Rule and Legislative Changes

The judicial branch will identify, promote and support legislation, rules, and procedures that improve court operations and the delivery of services using technology.

**Key change:**

- Strengthened to show importance of advocacy
- Formerly Goal 4



# Action

The Technology Committee requests that the Judicial Council approve the updated Strategic Plan for Technology 2023–2026.

# Discussion / Questions & Answer

*Thank you!*