

Tactical Plan for Technology Update for 2023-24

Hon. Sheila F. Hanson, *Chair, Information Technology Advisory Committee*

Ms. Anabel Romero, *Workstream Member and Court Executive Officer*

Ms. Jeannette Vannoy, *Workstream Member and Court Information Officer*

Ms. Heather Pettit, *Judicial Council IT Director/CIO*

Judicial Council Meeting (July 21, 2023)



Agenda

- Governance, alignment, and scope
- Initiatives and what's changed
- Contributors and reviews
- Request for approval

Branch Vision for Technology

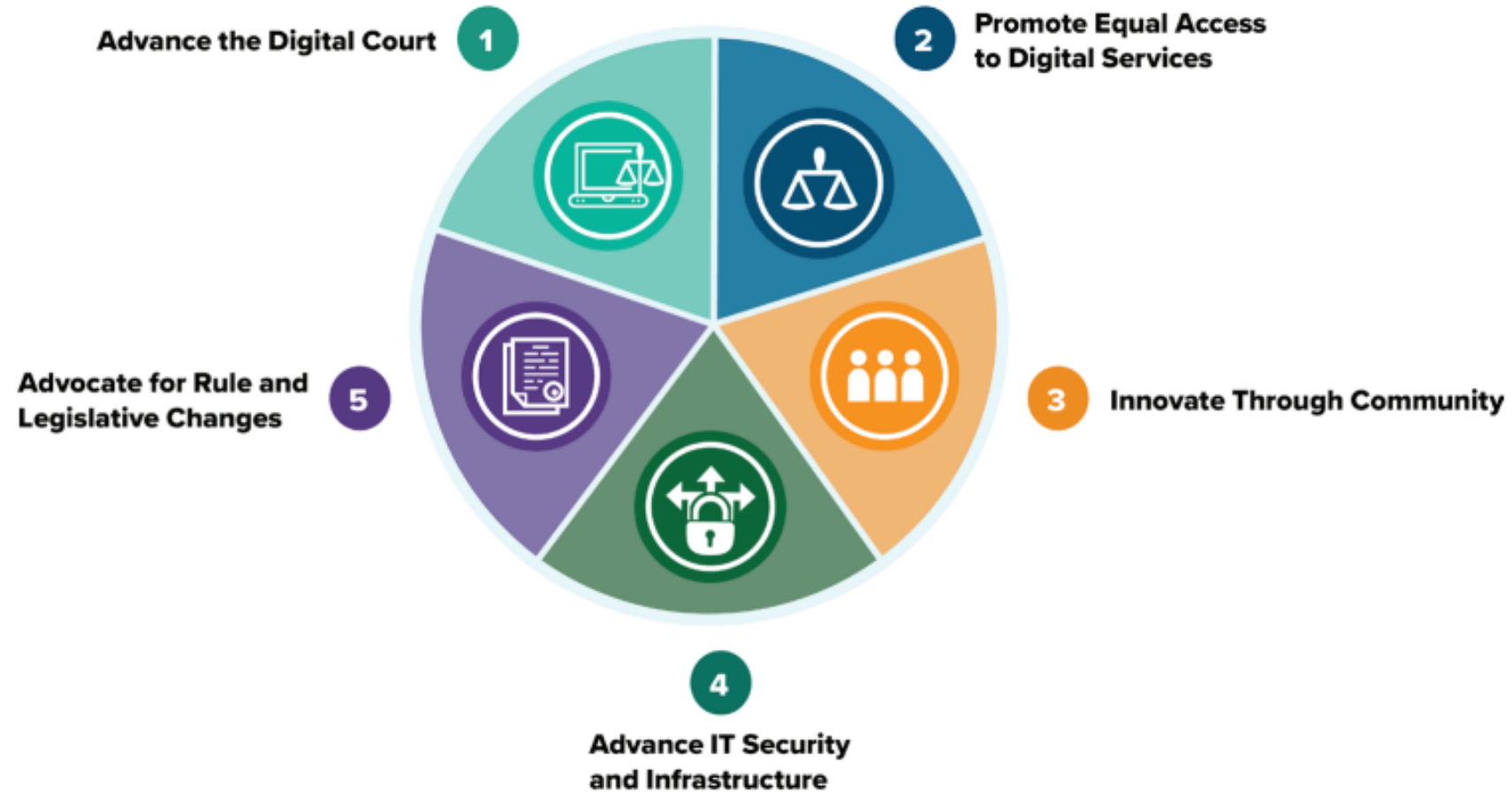
Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and **uses technology to improve access to justice** and provide a broader range and higher quality of services to litigants, attorneys, justice partners, and the public.

Judicial Branch Strategic Plan for Technology

Technology Governance



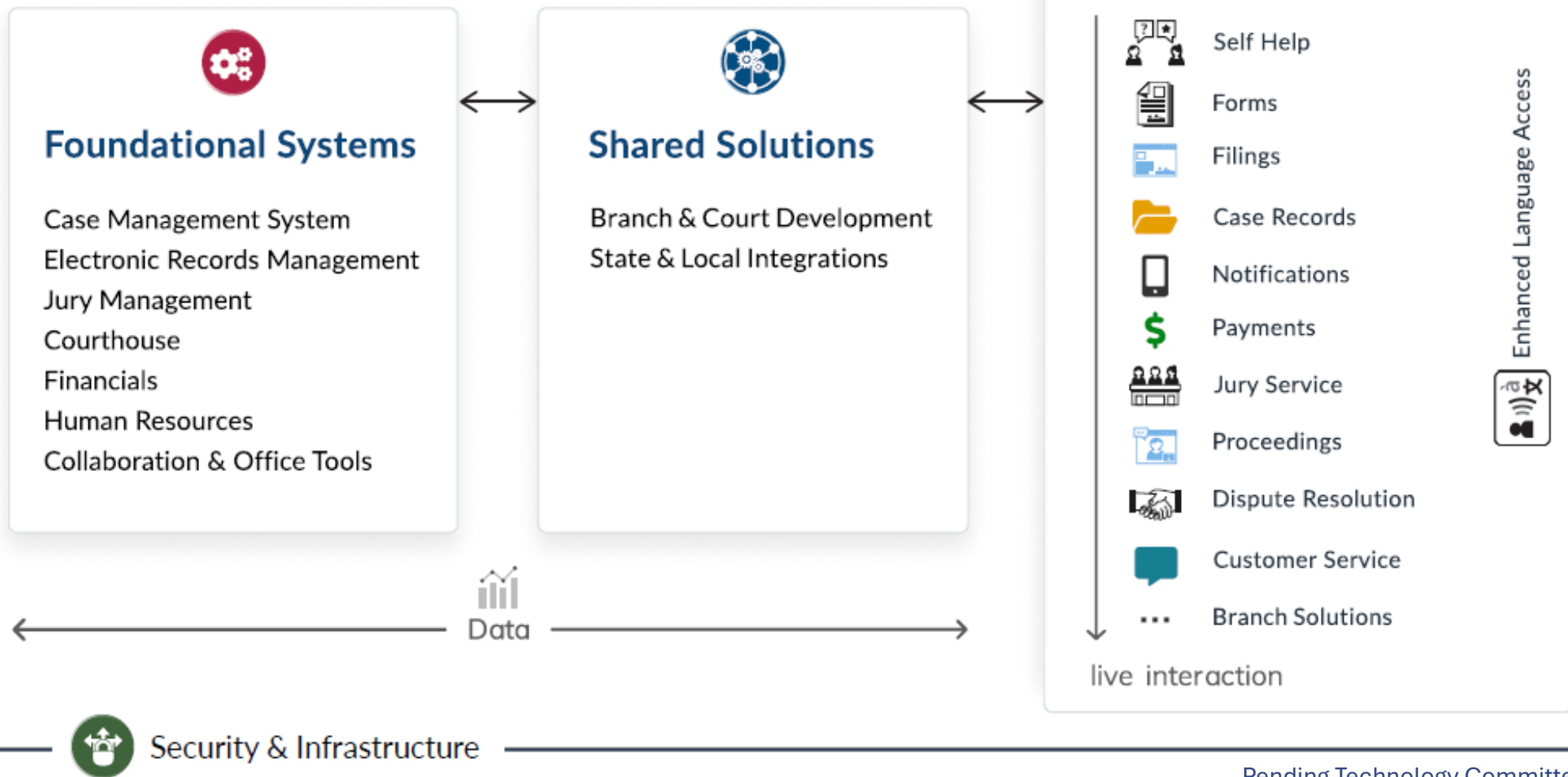
Strategic Plan Alignment





California Courts Connected

The California Courts Connected framework represents a model of the foundational systems needed to operate courts and how those systems can be extended to provide digital services for the public and justice system partners.



Scope – What to include?

- Have **branchwide impact**
- Expand **online services**
- Focus on supporting **access to justice**
- Have significant dollar and business **value**
- Need financial or strategic **advocacy**
- Maintain momentum of **innovation**

Updated Initiatives



Foundational Systems

- CMS Modernization and Improvement
- Expanded Use of Electronic Records
- Enterprise Resource Management



Shared Solutions

- Shared Integrations



Public and Partner Services

- Enhanced Self-Help Services
- Remote Appearances
- Electronic Evidence Management
- Language Access Technology



Security & Infrastructure

- Network Infrastructure
- Modern Hosting Solutions
- Disaster Recovery and Business Continuity
- Identity Management
- Branchwide Information Security



Data & Governance

- Modernize Rules and Legislation
- Data Analytics: Governance and Sharing

What's changed?

- Reaffirmed basic concepts are still relevant
- Updated existing to reflect progress; combined some concepts
- Kept the full audience in mind; updated to more plain and concise language
- Aligned initiatives to the California Courts Connected framework
- Incorporated metrics: clearly defined and easily retrievable to measure progress

Members

**Representing various court functions,
size, demographics.**

Hon. Sheila F. Hanson, Workstream Executive Sponsor Judge, Orange County	
Hon. Kyle S. Brodie, Chair, Technology Committee Judge, San Bernardino County	Mr. Jake Pison Chief Information Officer, San Diego County
Hon. Amy Guerra Judge, Fresno County	Ms. Anabel Romero Court Executive Officer, San Bernardino County
Hon. Kimberly Menninger Judge, Orange County	Ms. Nocona Soboleski Court Executive Officer, Kings County
Hon. Amy Yerkey Judge, Los Angeles County	Ms. Kristine Swensson Chief Financial Officer, San Bernardino County
Ms. Teresa Estrada Court Operations Manager, San Diego County	Ms. Jeannette Vannoy Chief Information Officer, Napa County
Mr. Hector Gomez Court Technology Manager, 3rd Appellate District	Ms. Heather Pettit Chief Information Officer, Judicial Council
Mr. Brett Howard Chief Information Officer, Orange County	Judicial Council staff and subject matter experts

Action Requested

Request the Judicial Council approve the *Tactical Plan for Technology* effective 2023-24.

Thank you!