

# Judicial Council Education Session on Family Law

November 17, 2017

1926

# WHO WE SERVE



JUDICIAL COUNCIL  
OF CALIFORNIA



**WE ALSO SERVE**



**JUDICIAL COUNCIL  
OF CALIFORNIA**

# ALSO WHO WE SERVE



JUDICIAL COUNCIL  
OF CALIFORNIA

# ALSO WHO WE SERVE

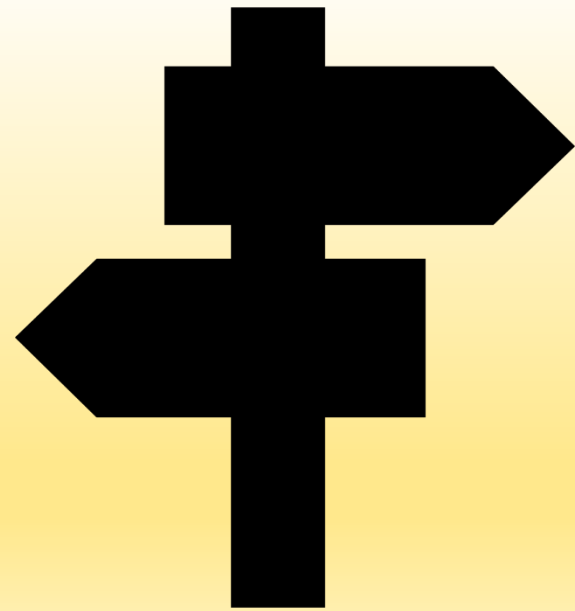


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# FAMILY COURT



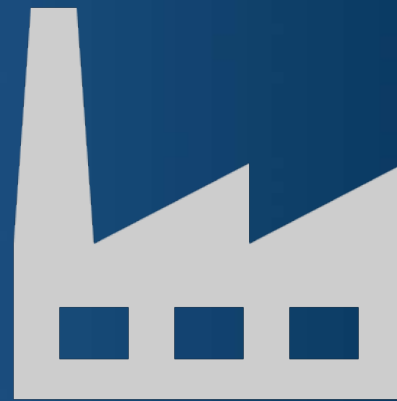
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# WHAT FAMILY LAW JUDGES REALLY DO



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OF CALIFORNIA





# VIOLENCE AND ABUSE



**CJER/ CFCC**

**JUDICIAL  
BRANCH  
EDUCATION**



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OF CALIFORNIA

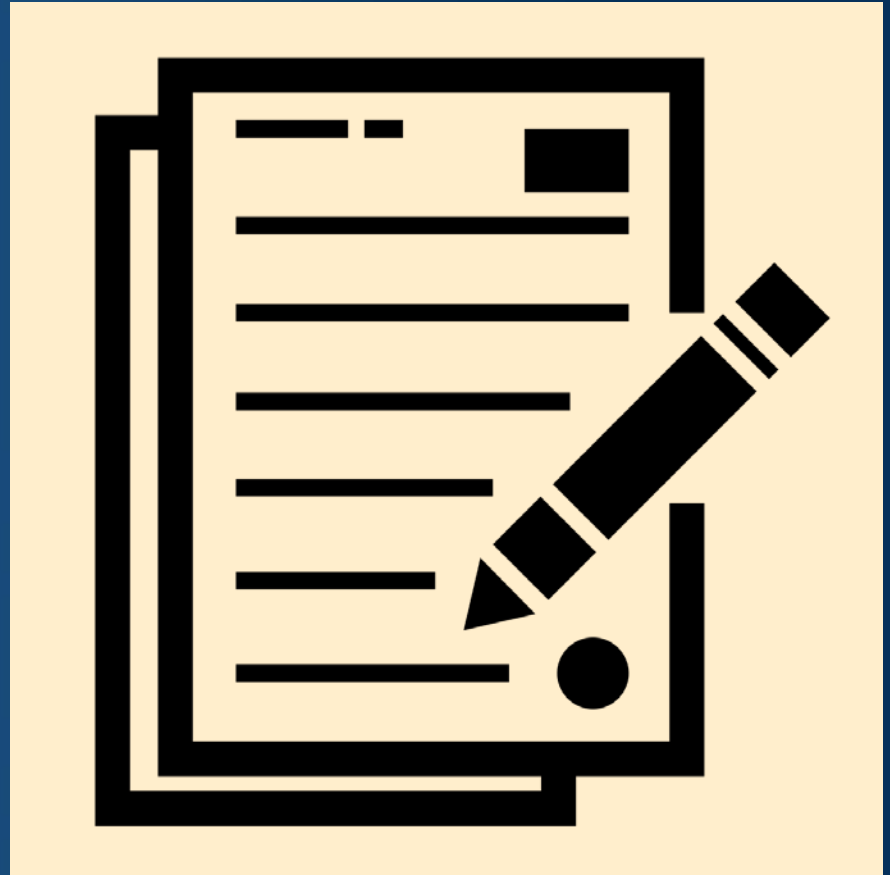


# SELF-HELP

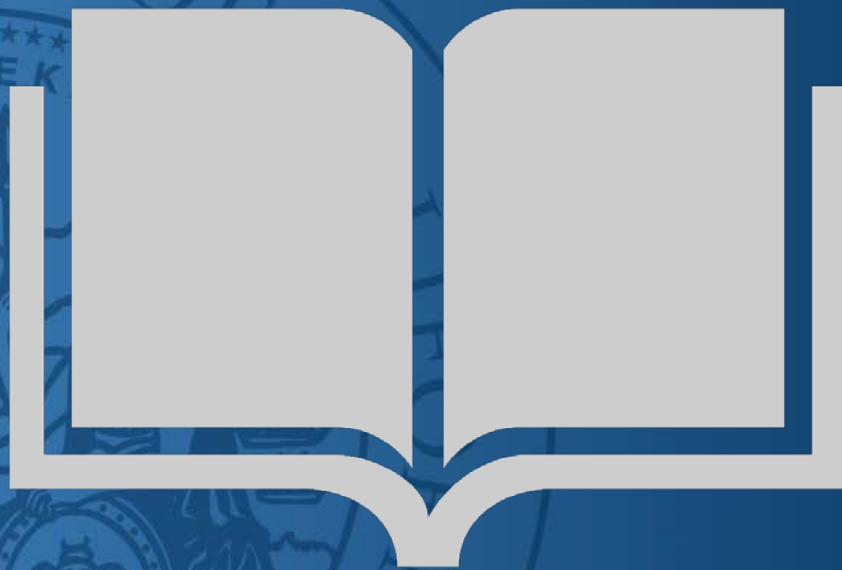


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# FORMS



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OF CALIFORNIA

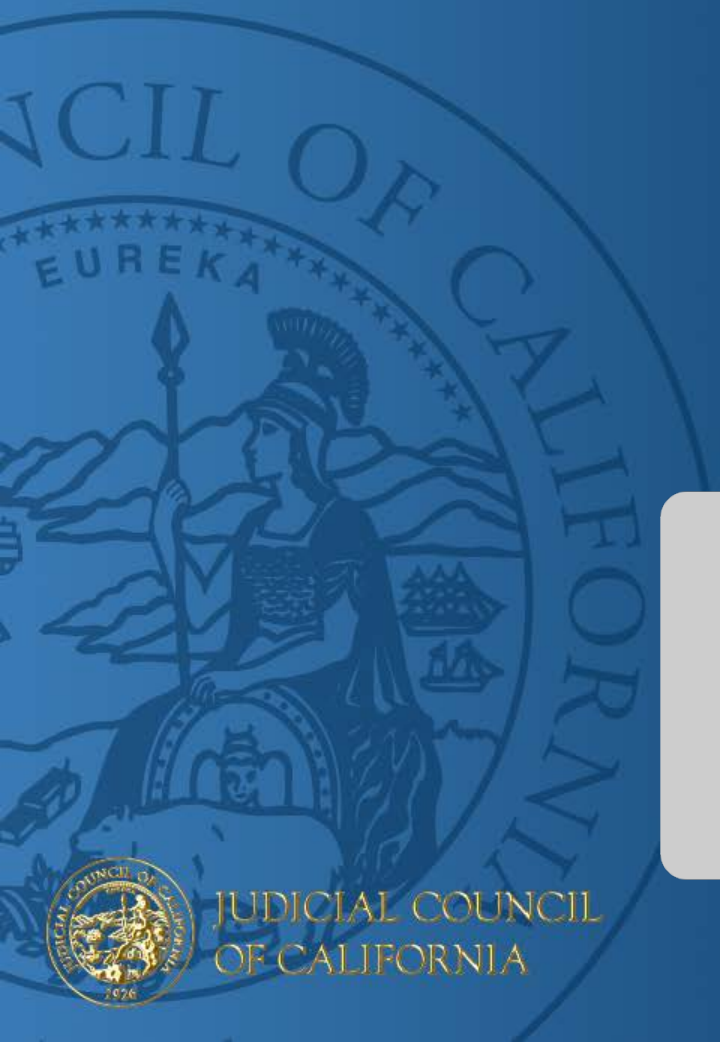


# RULES



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# AB-1058



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**ACCESS TO  
VISITATION**



# REPRESENTATION



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# FAMILY COURT SERVICES



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# Branch Strategic Goals

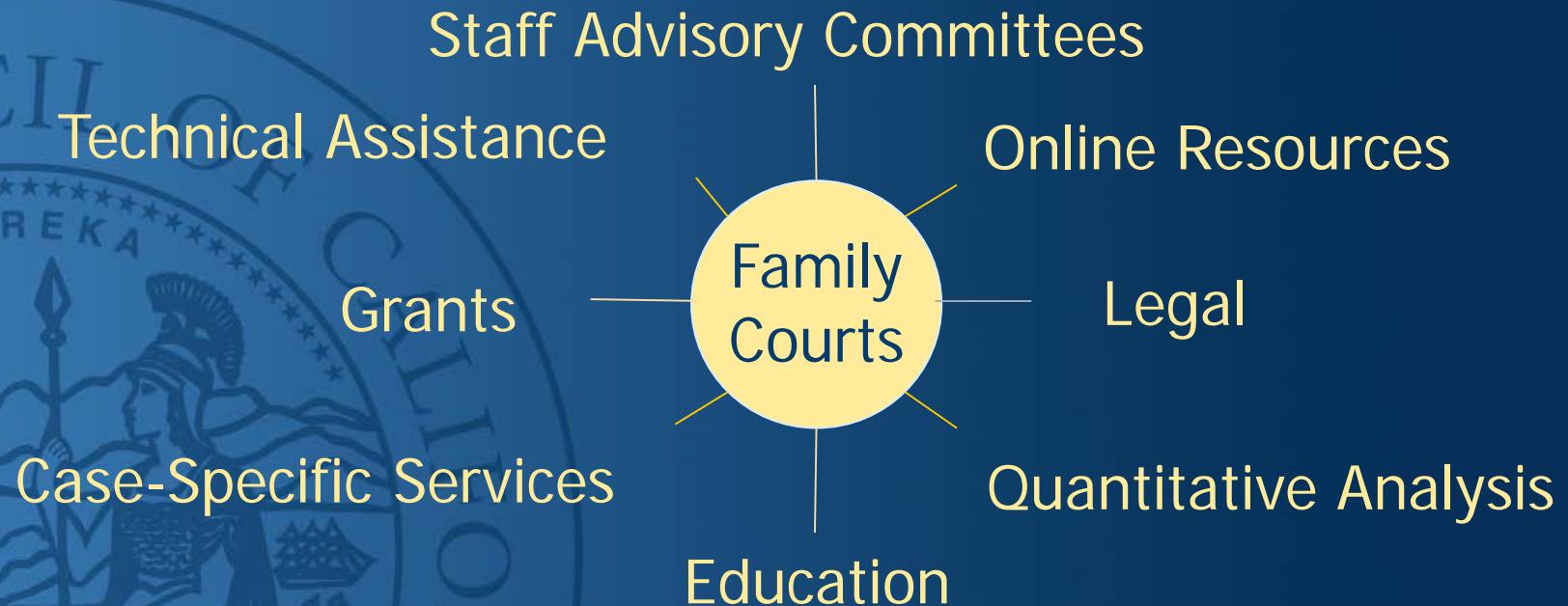
Goal I: Access, Fairness, and Diversity

Goal III: Modernization of Management and Administration

Goal IV: Quality of Justice and Service to the Public



# CFCC Services



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# A CONTINUUM OF SELF HELP SERVICES FOR PEOPLE IN FAMILY COURT



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Representation

Self Help  
Mediation/Settlement

Information





Information

for those using  
the courts

and their helpers



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# Find Help

Use this site to find legal information and free or low-cost legal help. Keep in mind that this site cannot provide individual assistance with, or information about, your specific case. For more information, search or click on your topic below. [En español](#). [More languages](#).

**CENTRO DE AYUDA**  
**INFORMACIÓN EN ESPAÑOL**




**QUICK LINKS**



- » [Lawyers and Legal Help](#)
- » [Find Court Resources](#)
- » [Self Help A-Z Index](#)

**ASK A LAW LIBRARIAN**  
**LIVE ONLINE REFERENCE**



**CALIFORNIA SELF-HELP AND FAMILY LAW FACILITATOR LOCATIONS**



Click for an interactive Google map  listing of Self Help Centers and Family Law Facilitator locations, or click for a printer-friendly directory .

*Search here ...* **SEARCH**

## Common Legal Topics

A to Z Index

[A](#) | [B](#) | [C](#) | [D](#) | [E](#) | [F](#) | [G](#) | [H](#) | [I](#) | [J](#) | [K](#) | [L](#) | [M](#) | [N](#) | [O](#) | [P](#) | [Q](#) | [R](#) | [S](#) | [T](#) | [U](#) | [V](#) | [W](#) | [X](#) | [Y](#) | [Z](#) | <#>

- [Adoption](#)
- [Child Custody & Visitation](#)
- [Child Support](#)
- [Court Interpreters](#)
- [Criminal Law](#)
- [Debt Collection](#)
- [Divorce](#)
- [Domestic Violence](#)
- [Eviction & Housing](#)
- [Expungement](#) (Clean your Record)
- [Free & Low Cost Legal Help](#)
- [Going to Court](#)
- [Guardianship](#)
- [Help from Your Court](#)
- [Mediation](#) (Resolve Disputes out of Court)
- [Name Change](#)
- [Problems with Money](#)
- [Proof of Service](#)
- [Small Claims](#)
- [Seniors](#)



## Encuentre ayuda

Use este sitio para encontrar información legal y ayuda legal gratis o de bajo costo. Tenga en cuenta que este sitio no puede proporcionar ayuda individual ni información específica sobre su caso. Para obtener más información, haga una búsqueda o haga clic en el tema que le interese a continuación. [For English](#). [Más Idiomas](#).

### ENLACES RÁPIDOS

- » [Abogados y ayuda legal](#)
- » [Encuentre ayuda en su corte](#)
- » [Self Help A-Z Index](#)

Buscar en el Centro de ayuda

BÚSQUEDA

Pregunte al bibliotecario legal (en inglés)



## Temas legales más comunes

índice de A-Z

[A](#) | [B](#) | [C](#) | [D](#) | [E](#) | [F](#) | [G](#) | [H](#) | [I](#) | [J](#) | [K](#) | [L](#) | [M](#) | [N](#) | [O](#) | [P](#) | [Q](#) | [R](#) | [S](#) | [T](#) | [U](#) | [V](#) | [W](#) | [X](#) | [Y](#) | [Z](#) | <#>

- [Adopción](#)
- [Ayuda en su corte](#)
- [Ayuda legal gratis y de bajo costo](#)
- [Cambio de nombre](#)
- [Cancelación de antecedentes penales \(Limpie sus antecedentes\)](#)
- [Cobranza de deuda](#)
- [Cómo resolver su caso fuera de la corte](#)
- [Comprobante de entrega](#)
- [Divorcio o Separación](#)
- [Exención de cuotas](#)
- [Intérpretes de la corte](#)
- [Ir a la corte](#)
- [Los ancianos](#)
- [Manutención de los hijos](#)
- [Problemas con dinero](#)
- [Reclamos menores](#)

### UBICACIONES DE LOS CENTROS DE AYUDA Y ASISTENTES DE DERECHO FAMILIAR DE CALIFORNIA



Hata clic en el mapa interactivo de Google para ver la ubicación de Centros de auto ayuda y de Asistentes de derecho familiar en California, o haga clic para obtener un directorio que pueda imprimir .



### Self-Help

Getting Started

Small Claims

#### Families & Children

##### » Custody & Parenting Time (Visitation)

- Parenting Time: Developing Plans
- Custody and Parenting Time (Visitation) Orders
- **Custody Mediation**
- Supervised Visitation
- Custody and Domestic Violence
- Visitation Rights of Grandparents
- Forms
- Custody & Parenting Time FAQs

» Child Support

» Parentage/Paternity

» Child Abuse & Neglect

» Guardianship

» Juvenile Delinquency

» Adoption

» Emancipation

» Special Education Rights for Children and Families

» FAQs

Divorce or Separation

Abuse & Harassment

Eviction & Housing

Name Change

Traffic

Seniors & Conservatorship

Problems With Money

Criminal Law

Civil Appeals

## Custody Mediation

Print Español

Child custody mediation gives parents a chance to resolve disagreements about a parenting plan for their children. In mediation, the parents have the help of an expert (a mediator) in resolving these disagreements. If the parents are able to work out an agreement, the mediator helps the parents write a parenting plan that may then become a custody and visitation order if it is signed by a judge. In some counties, this service is called "child custody recommending counseling" because the mediator (called a "child custody recommending counselor") can give a written recommendation to the parents and the court if the parents cannot agree to a parenting plan.

The goals of mediation are to:

1. Help you make a parenting plan that is in the best interest of your children.
2. Help you make a parenting plan that lets your children spend time with both parents.
3. Help you learn ways to deal with anger or resentment.

The following video describes the mediation and child custody recommending counseling court process, provides helpful information about parenting plans, and offers tips on how parents can reduce conflict and help their children adjust to the changes happening in their family.



You can read more information about child custody by reading:

- [Child Custody Information Sheet – Child Custody Mediation \(Form FL-314-INFO\)](#). This information sheet is

# Families Change

Guide to Separation & Divorce

Home Parents Teens Kids

Parent Guide

Parenting After Separation

Finances After Separation

Get Started

Course Introduction

Your Financial Picture

Dealing with Financial Separation

How to Separate Your Finances

Formalizing the Agreement

COURSE OUTLINE

RESOURCES

## Get Started

### Select Language

English

Español

This online course helps parents make informed decisions about their separation, putting the children's needs first.

START COURSE

Start Course

# DV-200

## Proof of Service (In Person)

Clerk stamps below when form is filed.

1 Protected person's name:

\_\_\_\_\_

2 Restrained person's name:

\_\_\_\_\_

### 3 Notice to Server

You must:

- Be 18 or over.
- Not be listed on the restraining order.
- Give a copy of all documents checked in 4 to the restrained person in 2. (You cannot send them by mail.) Then sign this form and give or mail it to the protected person.



Court name and street address:

Superior Court of California, County of

4 I gave the person in 2 a copy of all documents checked below:

- a.  DV-110 with DV-100 and a blank DV-120  
(Temporary Restraining Order and Notice of Hearing;  
Request for Order; blank Answer to Temporary Restraining Order)

Case Number:





### Animated Forms Instructions

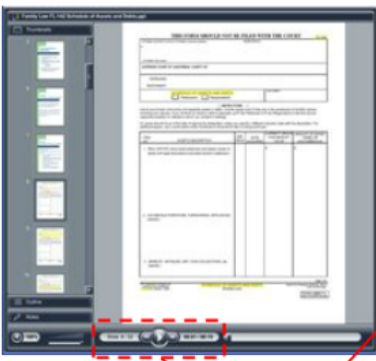
To print out a copy of the form, click on the link below.



## [FL-200](#)

### PETITION TO ESTABLISH PARENTAL RELATIONSHIP

How to use these PowerPoint presentations. These PowerPoint presentations are set up so that you can control them at your own pace.



1. To start the narration for each slide, click on the large arrow at the bottom of the screen.
2. The large arrow will turn into two vertical bars that will remain as long as the narration is running. You can click on the bars to pause the narration at any time.
3. When the narration for the slide is finished, the two bars will turn back into a large arrow. Click on this arrow to go to the next slide.
4. If you want to skip a slide and go forward, click on the two small arrows pointing to the right. To go back one slide, click on the two small arrows pointing to the left.



# Over 100,000 form sets assembled annually

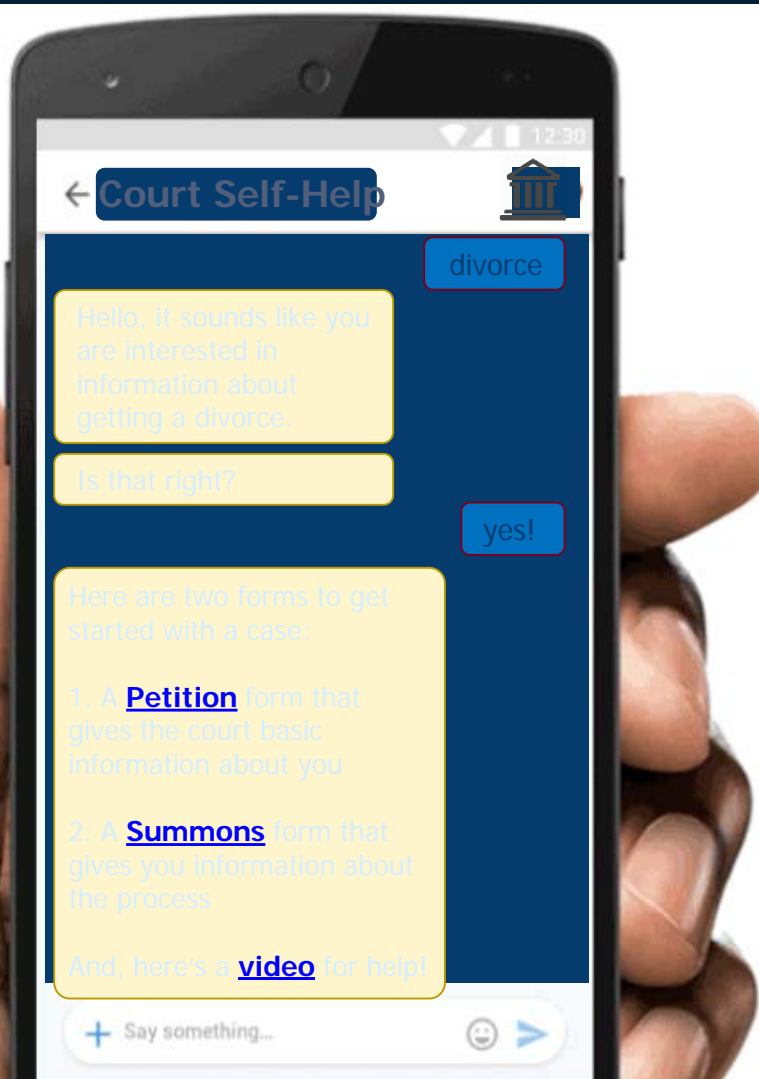
The screenshot shows a web browser window with the URL <https://lawhelpinteractive.org/DispIntview?q=HMzOqcq5dm0mAorz7HjhzLMHkDx1iKREIbnLUrOZvHh2nvx35FRNdWQmAGzbLbkdfT5wGSD5e3rS6p0FOYKzMZ8IkCsEVMc%2B1NVcB94KNUQ0E%2FgOKgRonT8CE>. The page header includes the LawHelp Interactive logo and the tagline "Legal documents made simpler", along with "powered by probono.net". The main content area is titled "California Divorce Starter Kit" and contains a "Questions About You" section. This section includes input fields for "Your First Name:", "Your Middle Name:", and "Your Last Name:". Below these is a question "Do you have an alternative name (an AKA)?" with radio buttons for "Yes" and "No" (selected). The "Address and phone number you want to use:" section contains fields for "Street Address:", "City:", "State:" (a dropdown menu currently showing "California (CA)"), "Zip Code:", and "Phone number with area code:" (with a placeholder "(999) 999-9999"). The "Your Email Address:" section has a field for "Email Address for the court to Use: (Leave this blank if you don't have an email address):". At the bottom of the form, there is a text prompt: "Click the NEXT button to continue." and a set of navigation buttons: "First", "Previous", "Next", and "Last", with an "Finish" button at the far right.



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# Intelligent Chat

## a.k.a. Virtual Assistant, Chatbot



- Get information online through a question-and-answer exchange
- Use text message, webpage, or messaging interface
- Automates responses to simple, repetitive questions
- Commonly used for first level customer service interactions
- Improves with use!



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Representation

Self Help  
Mediation/Settlement

Information



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Self-Help / Mediation  
& Settlement

Prepare people for  
court

Help resolve issues



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## Self-Help Services

Home » Account Services

### MY ACCOUNT

[Sign In](#)

### GENERAL INFORMATION

[Self-Help Resources](#)

[Public Case Access](#)

[FAQs](#)

[Contact Us](#)

WELCOME TO ORANGE COUNTY COURTS ACCOUNT SERVICES!



Do you already have a **Court Self-Help** account? If so, click on the **Sign In** button.  
If not, click on the **Create an Account** button

[Sign in](#)

[Create an Account](#)



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# Case Management

- Build automated check-in points into case management system
- Send email / text message / mail to litigants who have not completed steps alerting them about that and referring to self-help
- Look at every court appearance as settlement opportunity



Representation

Self Help  
Mediation/Settlement

Information



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Representation

Shriver Custody

Limited Scope  
Representation



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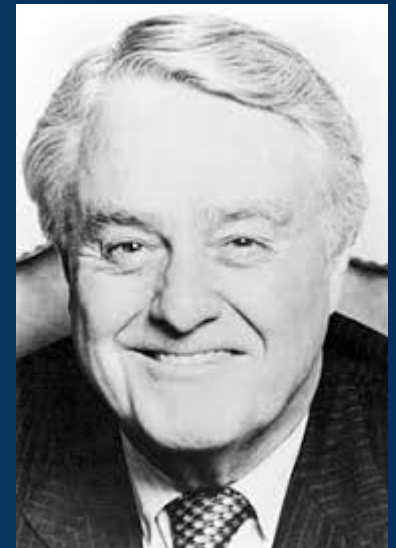


NCIL O  
EUREKA



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# Shriver Findings - Custody



- **Settlements; Durability of Orders**

Balanced legal representation in child custody

increases settlements, decreases unnecessary hearings, and improves durability of orders.

1/2 Shriver cases settled v 1/3 comparison cases

1/10 Shriver cases returned to court for change within 2 years v.

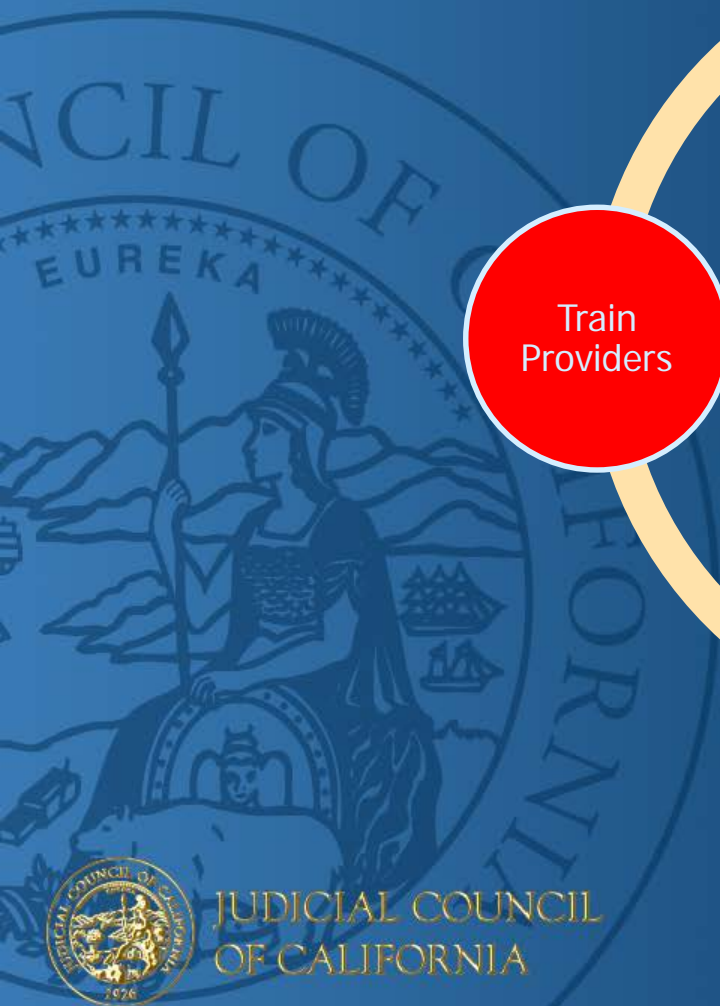
3/10 comparison cases

- **Efficiency**

Only 40% of Shriver cases needed hearing v. 63% of comparison cases.



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There can be no keener revelation of a society's soul than the way in which it treats its children.

Nelson Mandela



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