

# Judicial Council of California

455 Golden Gate Avenue · San Francisco, California 94102-3688 www.courts.ca.gov

# REPORT TO THE JUDICIAL COUNCIL

*Item No.:* 25-115 For business meeting on July 18, 2025

#### Title

Judicial Branch Technology: IT Modernization Funding, Fiscal Year 2025–26

**Rules, Forms, Standards, or Statutes Affected** None

#### Recommended by

Technology Committee Hon. Kyle S. Brodie, Chair Hon. Maria D. Hernandez, Vice-Chair **Report Type** Action Required

**Effective Date** July 21, 2025

**Date of Report** June 24, 2025

Contact John Yee, 415-865-4601 john.yee@jud.ca.gov

#### **Executive Summary**

The fiscal year 2025–26 judicial branch budget includes IT Modernization local court grant funding of approximately \$12.5 million to trial and appellate courts. This funding is allocated to courts through an application process to support projects that align with the judicial branch's technological goals and allow individual courts to expand their use of technology to best meet their particular business needs.

#### Recommendation

The Technology Committee recommends that the Judicial Council, effective July 21, 2025, allocate approximately \$12.5 million to trial and appellate courts in fiscal year (FY) 2025–26 for judicial branch technology modernization. The proposed allocations are included as Attachment A, IT Modernization Funding Local Court Grants: Proposed Allocations for FY 2025–26. The allocations are based on an evaluation of funding requests for proposed projects submitted by the courts and a methodology that considers technology priorities identified for the year, funding one high-priority project for small courts and a pro rata distribution of the remaining funds to courts for approved projects.

#### **Relevant Previous Council Action**

The Budget Act of 2020 and Budget Act of 2021<sup>1</sup> each appropriated \$25 million for modernization of California's trial courts through the Court Technology Modernization Funding Grant program. On July 24, 2020, the Judicial Council directed the Technology Committee to make recommendations for allocating this funding for local court projects. The Technology Committee established program requirements, a court application request process, and an allocation methodology by which to evaluate the projects, identify branch technology priorities, and recommend funding.

At meetings in January, March, and October 2021, the council approved funding recommendations for FY 2020–21 and FY 2021–22 to allocate funds to trial courts for local projects, digitization of paper records, and partnerships in branchwide initiatives. Based on these demonstrated successes, the Budget Act of 2022<sup>2</sup> approved ongoing appropriations for the continued modernization of California's judicial branch—including the Judicial Council, trial courts, and appellate courts—through technology. To reflect the ongoing appropriation, the program name was updated to the Information Technology Modernization (IT Mod) Funding Grant.

To support the annual application process, the Technology Committee delegated the review of these projects to the Information Technology Advisory Committee (ITAC) to ensure program compliance. As a result, each year ITAC establishes a workstream consisting of judicial members to complete the review. Consistent with the Technology Committee's recommendations at its meetings on September 20, 2022, and July 21, 2023, the Judicial Council approved approximately \$12.5 million per fiscal year in direct allocations to courts for local projects from the IT Mod Funding Grant for FY 2022–23 and FY 2023–24, respectively.

At its meeting in November 2024, the council approved approximately \$11.5 million in direct allocations to courts for local projects—less than in prior years due to a 7.95 percent reduction to the state-level judiciary in the Budget Act of 2024.<sup>3</sup> When funding was restored later in the fiscal year, the remaining funds were directed to branchwide projects serving courts statewide.

#### Analysis/Rationale

#### FY 2024–25 program status

For FY 2024–25, 41 trial courts and 1 appellate court submitted proposals for 140 projects requesting a total of over \$52 million in funding. ITAC formed a branchwide workstream (an ad hoc workgroup consisting of judicial branch members), evaluated the proposals based on program requirements, and submitted recommendations to the Technology Committee for review and approval. In May 2024, the Technology Committee approved 122 of the court project

<sup>&</sup>lt;sup>1</sup> Budget Act of 2020 (Stats. 2020, ch.7); Budget Act of 2021 (Stats. 2021, ch. 69).

<sup>&</sup>lt;sup>2</sup> Budget Act of 2022 (Stats. 2022, ch. 43).

<sup>&</sup>lt;sup>3</sup> Budget Act of 2024 (Stats. 2024, ch. 22).

proposals. The most common projects proposed for FY 2024–25 were for electronic records management (30 projects), remote proceedings (22 projects), and case management system enhancements (14 projects).

In November 2024, the Judicial Council approved \$11.5 million in allocations to courts to be used toward approved projects. As in prior cycles, the total cost of approved projects far exceeded grant funding available. Most courts were required to prioritize which projects they could reasonably pursue and at what scale based on award amounts and the shortened time frame to encumber funds. Because allocations were distributed in March 2025, the first progress reports for this cycle will be submitted and reviewed in the coming month.

#### FY 2025–26 court projects and recommended funding model

For FY 2025–26, the Technology Committee recommends allocating approximately \$12.5 million to trial and appellate courts for support of local court technology modernization projects. The proposed allocations are included as Attachment A, IT Modernization Funding Local Court Grants: Proposed Allocations for FY 2025–26.

#### **Program** priorities

The modernization funding program gives the Judicial Council an opportunity to assess whether there are any specific priorities that should be promoted through its funding allocations. Trial courts were surveyed to identify their priorities as part of the annual Court Technology Assessment and provide information regarding the state of their technology solutions per the California Courts Connected framework (Attachment B). In addition to this assessment data, the Technology Committee discussed branch and local needs and emerging trends. In January 2025, the committee announced the following priorities for the FY 2025–26 IT Mod Funding Grant program:

- Cyber/information security
- Remote proceedings
- Data analytics initiatives
- Artificial intelligence (AI) initiatives
- Modernization of infrastructure

While the Technology Committee did not assign a rank to these priorities, it is worth noting that cyber/information security emerged as a top need for many local courts, with 49 percent ranking it first priority and 41 percent ranking it second priority. This data was shared with the Technology Committee to help inform the funding methodology.

#### Project criteria and review

The IT Mod workstream was established by ITAC in March 2025 and provided project proposal recommendations to the Technology Committee for approval at its meeting on May 12, 2025. (See Attachment C for the membership list.)

A total of 154 local court projects requesting over \$50 million in funding were submitted by 41 trial courts and 3 appellate courts. Courts that do not submit project proposals to the IT Mod Funding Grant program are typically focusing on existing projects and lack sufficient resources to implement new modernization projects within the required time frames. Two project proposals from the Courts of Appeal were submitted as collaboration projects—each submitted by a single court—to benefit multiple districts.

As in prior cycles, the workstream examined project proposals to evaluate their benefit to the public, with a focus on innovation and modernization, while also assessing the project's relationship to the California Courts Connected framework (Attachment B) and fit within the FY 2025–26 program categories (see Attachment D). This framework illustrates how technology in the judicial branch increases convenience to the public while also bridging multiple channels of physical, remote, and equal access.

All projects were required to meet the following criteria:

- Benefit the public.
- Comply with branchwide policies and standards.
- Obtain approval from the Technology Committee.
- Fall within at least one of the approved program categories.

All courts submitting proposals had to be able to:

- Initiate project activities immediately after approval;
- Show demonstrable progress by the end of December 2025;
- Expend or encumber funds within the first year after approval (by June 30, 2026);
- Complete project by the end of the third fiscal year (June 30, 2028); and
- Report biannually on measurable successful outcomes.

The workstream also reviewed project proposals to ensure current or future alignment with the proposed rule of court and standard of judicial administration being developed by the Judicial Council's Artificial Intelligence Task Force to address the use of generative AI in court-related work.<sup>4</sup> While this topic was a specific area of focus for this year, courts are expected to comply with all applicable branch standards, such as those outlined in the *Judicial Branch Contracting Manual*. Based on the review, all but two AI-related proposals were approved.

#### Funding methodology

In addition to evaluating the project proposals, the Technology Committee reviewed various funding methodologies for allocating funding to courts. As in all previous cycles, the funding requested by courts for technology projects exceeded the IT Mod funding available for local court projects. The Technology Committee addressed the funding limitation by developing a

<sup>&</sup>lt;sup>4</sup> Judicial Council of Cal., Invitation to Comment, Judicial Branch Administration: Rule and Standard for Use of Generative Artificial Intelligence in Court-Related Work (SP25-01), courts.ca.gov/system/files/itc/sp25-01\_0.pdf.

proposed methodology to allocate the available funding between the courts with approved projects.

For FY 2025–26, the committee recommends allocating approximately \$12.5 million based on a prioritized funding model that (1) funds approved cyber/information security projects (totaling approximately \$5.9 million), (2) funds at least one high-priority project for the small courts<sup>5</sup> without a cyber/information security project, and (3) distributes the remaining funds using the pro rata percentage to courts for approved projects. The pro rata portion is first divided between the appellate and trial courts based on a three-year average of their respective share of the judicial branch budget. For the appellate courts, the pro rata distribution amount may be used for any of the approved proposals that were submitted on behalf of those courts. For the trial courts, the pro rata distribution amount is based on the Workload Formula percentage used for trial court budget allocations.

This model provides funding in a manner that supports modernization of vital technology solutions while also providing the smallest courts full funding for at least one project. IT Modernization Funding Local Court Grants: Proposed Allocations for FY 2025–26 (Attachment A) details the individual court allocations based on this recommended funding model.

#### **Policy implications**

By allocating approximately \$12.5 million in modernization funding directly to trial and appellate courts, the Judicial Council will improve how the public is served, build on previous successes, and continue the collaborative relationship that has been central to advancing the judicial branch's technology goals and expanding access to justice. Allocating funds directly to individual courts for projects that meet the key criteria described above allows them to best serve the needs of their communities while remaining aligned with the *Strategic Plan for Technology* and *Tactical Plan for Technology*.

The specific funding approach recommended by the Technology Committee reflects several policy decisions:

- 1. Prioritize funding for cyber/information security projects to protect sensitive court data, ensure the continuity of judicial operations, and strengthen public trust in the integrity and transparency of the court system.
- 2. Recognize that a strictly pro rata-based formula would preclude many small trial courts from implementing projects that are essential foundations for modernizing their operations because they would not receive enough funding to cover the full costs of those technology solutions.

<sup>&</sup>lt;sup>5</sup> For the purposes of the IT Mod program, a "small court" is any court that receives 0.2 percent or less pro rata.

- 3. Consistently apply, where applicable, the council's general funding methodology using the Workload Formula, which has been successfully used for other branch funding decisions.
- 4. Beyond the prioritized funding, provide the courts with individual discretion on which of their approved local projects to implement with the pro rata portion of the funding model.

#### Comments

This proposal was not circulated for public comment. However, all funding recommendations were considered at meetings that were open to the public, and no public comments were received.

The Technology Committee reached out to the courts regarding the IT Mod Funding Grant program through (1) the Information Technology Advisory Committee, (2) a branchwide webinar, and (3) email communication. The Technology Committee held public meetings on January 27, 2025, to identify and approve grant priorities for FY 2025–26 and on February 20, 2025, to receive prior year funding history and current year methodology considerations for FY 2025–26. On May 12, 2025, the Technology Committee held a public meeting and approved the list of court projects as well as the recommended allocation methodology assuming a budget of \$12.5 million.

#### Alternatives considered

As noted above, the Judicial Council has significant flexibility in determining how to most effectively allocate the IT Modernization funding. Over a series of public meetings, the Technology Committee thoughtfully considered models that included no small court floor for priority projects or capping the total requested for certain project categories. The committee followed the funding model framework used in prior cycles by establishing a methodology that first allocates funding toward a prioritized branch project category, then establishes a floor for the smallest courts. The remainder would be allocated equitably based on a pro rata workload percentage. The committee considered the two funding alternatives below using this framework.

#### Alternative 1: Cyber/information security prioritized

In this approach, ultimately recommended, the committee considered first allocating funding for cyber/information security projects that prevent, detect, respond to, and mitigate cybersecurity threats, ensuring the protection of digital assets, systems, and sensitive information from unauthorized access. Under this model, approved cyber/information security projects would be fully funded. Additionally, the smallest courts without cyber/information security projects would receive full funding for their highest-priority approved project—effectively establishing a small-court floor.

Remaining funds would then be distributed among applicant courts using a pro rata percentage until all funds are exhausted, with each court's total allocation capped at the amount permitted under a standard workload formula (unless it fully funds a court's cyber/information security project(s) or a small court's highest-priority project). Courts receiving a pro rata distribution may

use this portion of the funding toward any of their remaining approved projects. The committee determined that this approach prioritizes the branch's need to directly impact branchwide information security while also providing some flexibility with the remaining funding.

#### Alternative 2: Cyber/information security prioritized but capped

In this approach, the committee considered prioritizing funding for cyber/information security projects but placing a cap on the amount allocated for these projects (\$4.9 million). All approved cyber/information security projects would have been reduced proportionately to meet the cap. Additionally, the smallest courts without cyber/information security projects would have received full funding for their highest-priority approved project (effectively establishing a small-court floor), and the remaining funds would have been distributed among applicant courts at a pro rata percentage. The committee deemed this approach potentially ineffective in completing the essential cyber/information security projects needed.

Considering the alternatives, the committee believed the better approach was to fully fund the cyber/information security projects for a total of \$5.9 million to achieve the highest level of security across the judicial branch.

### **Fiscal and Operational Impacts**

All allocations are from the IT Mod Funding Grant program. By law, these funds must be expended or encumbered by the end of the fiscal year (June 30, 2026). Implementation of projects is contingent on a court's readiness, compliance with branchwide policies and standards, and ability to deploy in the specified time frame.

#### Attachments and Links

- Attachment A: IT Modernization Funding Local Court Grants: Proposed Allocations for FY 2025–26
- 2. Attachment B: California Courts Connected
- 3. Attachment C: IT Modernization Program Workstream Membership List (FY 2025-26)
- 4. Attachment D: FY 2025–26 IT Modernization Funding Program Category Definitions

IT Modernization Funding Local Court Grants: Proposed Allocations for FY 2025–26					26		
Court	Cyber/Info Sec "Off the Top"		Small Court	Pro	o Rata Amount		Allocation
Appellate Courts				\$	498,205	\$	498,205
Alameda				\$	399,282	\$	399,282
Alpine							
Amador		\$	60,000			\$	60,000
Butte				\$	61,879	\$	61,879
Calaveras		\$	124,373			\$	124,373
Colusa							
Contra Costa	\$ 31,400			\$	228,997	\$	260,397
Del Norte							
El Dorado				\$	42,977	\$	42,977
Fresno	\$ 542,590					\$	542,590
Glenn							NA
Humboldt							
Imperial	\$ 106,194					\$	106,194
Inyo							
Kern	\$ 288,310			\$	46,146	\$	334,456
Kings				\$	48,641	\$	48,641
Lake							
Lassen							
Los Angeles	\$ 2,350,000			\$	1,249,696	\$	3,599,696
Madera				\$	57,151	\$	57,151
Marin	\$ 18,105			\$	52,948	\$	71,053
Mariposa							
Mendocino						REFE	RRED TO BRANCH FUNDING
Merced				\$	74,488	\$	74,488
Modoc					,		
Mono							
Monterey	\$ 226,108					\$	226,108
Napa	\$ 30,000			\$	17,882	\$	47,882
Nevada	¢ 00,000			Ŷ	17,002	÷	17,002
Orange	\$ 245,000			\$	694,850	\$	939,850
Placer	\$ 54,100			\$	71,374	\$	125,474
Plumas	¢ 01,200			Ŷ	, 1,0, 1	¥	120,171
Riverside	\$ 900,000					\$	900,000
Sacramento	φ 000,000			\$	495,871	\$	495,871
San Benito		\$	2,000	\$	21,575	\$	23,575
San Bernardino		Ψ	2,000	\$	613,513	\$	613,513
San Diego	\$ 130,000			\$	761,758	\$	891,758
San Francisco	\$ 130,000			\$	53,300	\$	325,300
San Joaquin	φ 272,000			ψ	33,300	φ	323,300
San Luis Obispo							
San Mateo				\$	194,069	\$	194,069
Santa Barbara	\$ 29,040			Ψ	104,009	э \$	29,040
Santa Clara	\$ 224,800			\$	246,473	\$	471,273
Santa Cruz	ψ 224,000			э \$	73,871	э \$	73,871
Shasta	\$ 126,050			Ψ	/3,0/1	ծ \$	126,050
Sierra	Ψ 120,050					φ	120,000
Siskiyou							
Solano	\$ 97,620			\$	47,064	\$	144,684
	ψ 97,620			ψ	47,004	φ	144,084
Sonoma Stanislaus	¢ 000.000					\$	200,000
Stanislaus Suttor	\$ 200,000 \$ 86,436					\$ \$	
Sutter	φ 80,436					φ	86,436
Tehama Trinity							NA
Trinity							
Tulare							
Tuolumne				¢	100.007	<b></b>	100.000
Ventura				\$	162,095	\$	162,095
Yolo		*		\$	69,256	\$	69,256
Yuba		\$	72,513	•		\$	72,513
	\$ 5,957,753	\$	258,886	\$	6,283,361	\$	12,500,000

Gray = Did not apply Orange = Small Court

NA = Removed from consideration as Jury Management Grant funded the court's sole project request.

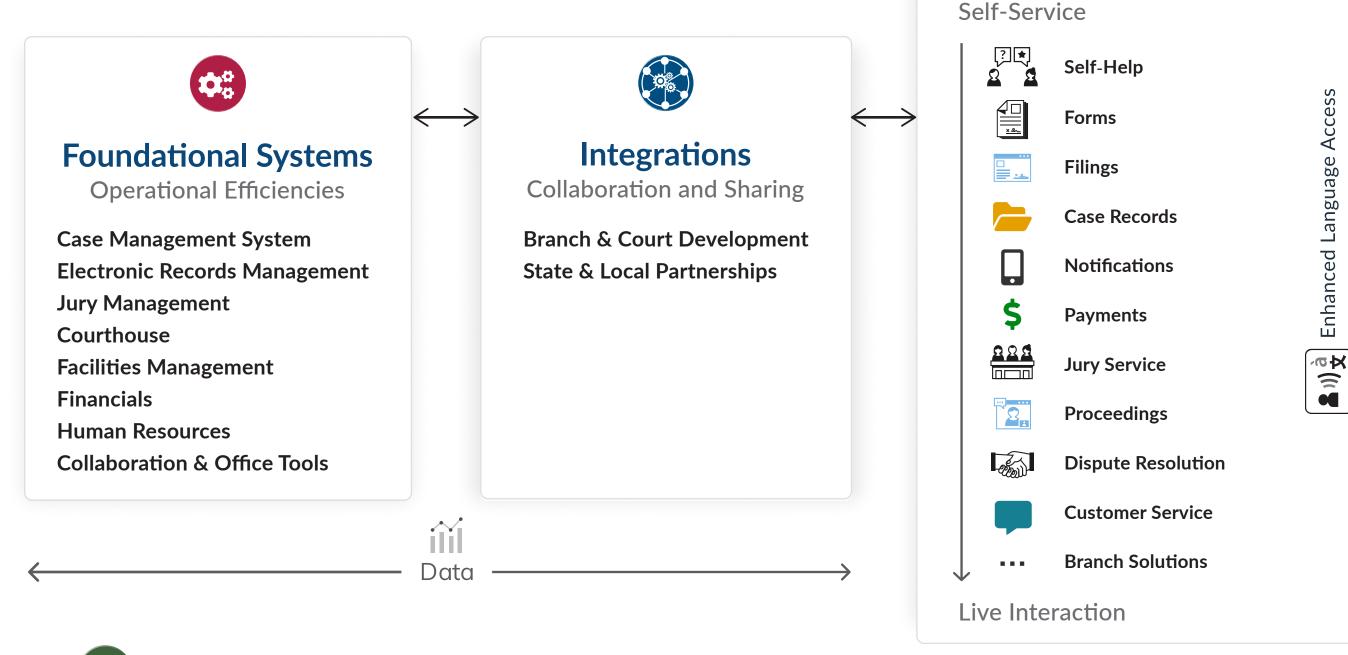
Funding model includes individual court reductions as a result of removing projects not recommended for approval, ensuring no duplication of funding with other grants (Language Access Services Signage & Technology Grant and Jury Management Grant), not exceeding the court's requested amount, and not exceeding the straight pro rata cap amount.

**Public & Partner Services** 



# California Courts Connected -

The California Courts Connected technology framework represents a model of the foundational systems needed to operate courts and how those systems can be extended to provide digital services for the public and justice system partners.





### IT Modernization Program Workstream Membership List FY 2025–26

#### Hon. Sheila F. Hanson, Executive Sponsor

Judicial Council Technology Committee Judge of the Superior Court of California, County of Orange

#### Hon. Kimberly Menninger

Judicial Council Technology Committee Judge of the Superior Court of California, County of Orange

#### Hon. Sean Dabel

Judge of the Superior Court of California, County of San Mateo

#### Ms. Angela Braun

Chief Deputy Executive Court Officer Judge of the Superior Court of California, County of Santa Barbara

#### Ms. Michelle Duarte

IT Director/Chief Information Officer Superior Court of California, County of Santa Cruz

#### Mr. Jereme Evans

IT Director/Chief Information Officer Superior Court of California, County of Nevada

#### Mr. AJ Guzman

Court Information Officer Superior Court of California, County of Sutter

**Ms. Karmann Hung** Court Technology Manager Court of Appeal, Fifth Appellate District

**Ms. Sara MacCaughey** Assistant Court Executive Officer Superior Court of California, County of Solano Mr. Daniel Melendrez

IT Director/Chief Information Officer Superior Court of California, County of San Bernardino

#### Ms. Gina Mendoza

Chief of Administrative Services Superior Court of California, County of San Bernardino

#### Mr. Joseph McAllister

Court Technology Manager Court of Appeal, Fifth Appellate District

#### **Mr. Romulo Reyes**

Deputy Chief Information Officer Superior Court of California, County of Los Angeles

#### Ms. Agatha Robinson

Information Technology Manager Superior Court of California, County of Alameda

## Ms. Teresa M. Stalter

Court Executive Officer Superior Court of California, County of Lassen

# Ms. Tanya Vu Court Technology Services Director

Superior Court of California, County of Orange

#### Mr. Reginald Washington

Court Technology Manager Court of Appeal, Sixth Appellate District



OPERATIONS AND PROGRAMS DIVISION INFORMATION TECHNOLOGY

Program Category	Definition	High-Level Examples
Core Systems		
Case Management Systems (CMS) and Enhancements	Deploy, enhance, and/or modernize CMS systems in support of effective, and efficient case processing and other essential court operational functions, such as automated work processes, tools used by judicial officers, clerks, and case participants, in and outside the courtroom.	<ul> <li>Enhancements or integrated solutions meant to modernize and/or streamline essential case processing functions</li> <li>Judicial tools</li> <li>Courtroom clerk module</li> <li>Courtroom resource scheduling/management</li> <li>Automated orders</li> <li>Batch case processing (e.g., Al/machine learning, traffic citations, etc.)</li> </ul>
Electronic Records Management (ERM)	Transition from paper-based case files to electronic case files and records, allowing courts to receive the full benefit and efficiencies of electronic filing and a digital court record. Manage electronic court records and processes using various digital automation strategies and tools.	<ul> <li>Digitizing documents and archived records (e.g., paper, microfilm, microfiche)</li> <li>Electronic evidence solutions</li> <li>Intelligent/data driven forms</li> <li>Electronic records management program(s)</li> <li>Transcript Assembly Program (TAP)</li> <li>Electronic document delivery workflow(s)</li> <li>Electronic recording of proceedings</li> </ul>
Jury Management Systems (JMS)	Modernize and enhance JMS to streamline the summons, selection, management, and payment processes for managing jury service, while providing a foundation for accessible and interactive solutions for the public.	<ul> <li>Enhancements or integrated solutions meant to modernize and/or streamline essential jury management functions</li> <li>Interactive juror information portal</li> <li>Customized online questionnaires</li> <li>Electronic juror payment workflow and payments</li> <li>Interactive Voice Response solutions</li> </ul>



OPERATIONS AND PROGRAMS DIVISION INFORMATION TECHNOLOGY

# FY 2025-26 IT Modernization Funding Program Category Definitions

Program Category	Definition	High-Level Examples
Courthouse Technology	Implement, enhance, or modernize public-facing technology systems that improve the experience of court users in court facilities and courtrooms.	<ul> <li>Wayfinding/Signage</li> <li>Check-in kiosks (e.g., jury, courtroom, self-help, mediation, etc.)</li> <li>Queueing systems</li> <li>Speech to text language translation devices outside of the courtroom</li> </ul>
Financial Systems and Solutions	Maintain investments and expand integration of the court financial systems (e.g., Phoenix System, Fi\$Cal, SCACS) with CMS and other court operational and administrative systems.	<ul> <li>Internal accounting workflow(s) (e.g., procurement, AP/AR)</li> <li>Collection referral and payment integrations</li> <li>Court-ordered debt collection</li> <li>Automated solutions to support common administrative workflows (e.g., contract administration, request for travel and expense reimbursement, expense claims, budgeting, etc.)</li> </ul>
Human Resources (HR) System and Solutions	Implement or enhance modern HR solutions to meet the workforce management needs of the courts through the existing branchwide offering (Phoenix HR or HREMS), other local systems, or related peripheral applications.	<ul> <li>Court onboarding to Phoenix HR</li> <li>Implement or enhance HR system automation, including:         <ul> <li>Recruitment</li> <li>Selection</li> <li>Employee onboarding</li> <li>Timekeeping</li> <li>Payroll</li> <li>Performance management</li> <li>Employee feedback/surveys</li> <li>Training tracking</li> </ul> </li> <li>Leverage the branchwide NeoGov master service agreement to enhance recruitment and selection processes</li> <li>Provide systems and access in support of a remote workforce</li> </ul>

Revised January 27, 2025 Page **2** of **6** 



OPERATIONS AND PROGRAMS DIVISION INFORMATION TECHNOLOGY

Program Category	Definition	Hi	gh-Level Examples
Collaboration & Office Tools	Provide and support office productivity solutions that	•	Microsoft Office 365 licensing and transition services
	streamline court administrative, operational, and judicial	•	Microsoft SharePoint configuration and migration
	business processes and/or enhances collaboration within		consultation and assistance
	and outside the court with external partners.	•	Microsoft Teams and/or SharePoint adoption for internal and
			external collaboration
		•	Migrate intranet sites to modernized platforms
Digital Services			
Web Solutions	Deploy or enhance modern and secure court websites	•	Adopt branchwide templates for ADA-compliant, multilingual
	and solutions to provide a consistent foundation for		responsive court websites
	access to information and interactive services	•	Modernize or enhance court websites for language and
	throughout the branch, while also meeting accessibility		accessibility
	requirements, including language access needs of limited	•	Promote or implement available online self-help resources
	English proficient court users.		(e.g., Self- Represented Litigant (SRL) Portal)
Payment Systems	Provide multiplatform transactional systems to pay court	•	Traffic payments
	financial obligations online for relevant case types	•	Criminal payments
	and/or filing fees, to obviate the need for the public to	•	Jury payments
	mail in or physically come to the courthouse to pay fines	•	Collections
	or fees owed to the court.	•	Via portal and mobile applications, and text messaging
Automated Notifications	Adopt the statewide online reminder system, and/or	•	Automated messaging (notifications and reminders) for the
	implement or enhance an existing local system, to		public, including:
	provide case participants and the public the option to		<ul> <li>Jury service</li> </ul>
	subscribe to electronic message notifications (e.g., email		<ul> <li>Hearing reminders</li> </ul>
	and/or text).		<ul> <li>Appointment reminders</li> </ul>
			<ul> <li>Payment reminders</li> </ul>



OPERATIONS AND PROGRAMS DIVISION INFORMATION TECHNOLOGY

Program Category	Definition	Hi	gh-Level Examples
Case Records	Provide the ability for the public, attorneys, and justice	•	Local court case information and document access portals
	agencies to search, access, and/or request court records;	•	Role-based access for allowable case participants
	including, consistent access to case index information,	•	Streamlined records request process
	register of actions, and/or document access per rules of	•	Searchable case index solutions
	court.		
Customer Service	Provide automated and live interactive chat solutions to	•	Automated chatbot solutions
	provide information and support to those seeking	•	Live Chat
	assistance from the courts.	•	Via portal and mobile applications, and text messaging
Electronic Filings	Enable electronic filing for all applicable case types	•	Electronic filing systems
	throughout the branch using standards-based e-filing	•	Interview-based SRL forms for submission via e-filing
	solutions, providing courts the ability to select a vendor		
	that best suits their individual needs.		
Remote Proceedings	Implement or enhance integrated audio and video	•	Professional grade, integrated courtroom audio/visual
	solutions that enable remote or hybrid court		systems, including video cameras
	appearances, and other court services. Implement	•	Licensing to support an effective and secure remote video
	electronic workflows to streamline court processes when		solution
	participants are hybrid or remote.	•	Electronic devices to support hybrid in-court and remote
			participation, including interpretation and court
			reporting/electronic recording needs
		•	Video Remote Interpretation solutions
		•	Remote video enabled jury selection and trial solutions
		•	Electronic signatures and workflow to remote and hybrid
			participants for court proceedings and other court
			appointments (e.g., mediation, self- help center, etc.)



OPERATIONS AND PROGRAMS DIVISION INFORMATION TECHNOLOGY

Program Category	Definition	Hi	gh-Level Examples
Online Dispute Resolution	Expand integrated Online Dispute Resolution (ODR)	•	Online Dispute Resolution implementation
	solutions to provide alternate means for interested		
	parties to negotiate and settle disagreements with		
	minimal facilitation from the court.		
Online Traffic Adjudication	Implement the MyCitations Ability to Pay tool which	•	Includes clerk and judicial officer module for processing
	allows litigants to request a reduction for outstanding		requests
	infraction matters.	•	Development completed on second module - Online Trial By
			Declaration with secure Officer Declaration feature
		•	Microsoft Power BI data analytics
California Courts Protective	Implement and modernize the branchwide CCPOR	•	Enrolling/onboarding additional courts onto CCPOR
Order Registry (CCPOR)	application, the statewide registry for storing data and	•	Enhancements to application that include secure access of
	images of restraining and protective orders.		restraining and protective orders for law enforcement officers
			and for protected and restricted individuals
		•	Modernize to allow for mobile access
Enterprise			
IT Infrastructure	Implement and enhance court network systems to	•	Consultant services (e.g., JCIT, vendor) to develop an
	provide secure, redundant, reliable and forward-looking		infrastructure roadmap based on local needs
	infrastructure solutions to serve as the foundation for	•	Next generation hosting solutions
	the delivery of court applications and services.	•	Disaster recovery solutions
		•	Internet connectivity and redundancy
		•	Wifi
Data	Implement local and branchwide strategies, tools, and	•	Data governance initiatives
	processes to expand the collection, analysis, and use of	•	Data analytics initiatives, including dashboards
	data to support performance management and informed	•	Microsoft Business Intelligence licensing and training
	decision making across the courts.	•	Preparation and support for future JBSIS transition



OPERATIONS AND PROGRAMS DIVISION INFORMATION TECHNOLOGY

Program Category	Definition	High-Level Examples
Cyber/Information Security	Continually refine, implement, and support branch and local information security resources, systems, and processes to protect the data held across the judicial branch by mitigating risks, establishing and complying with best practices, managing incident response, and educating staff.	<ul> <li>Establish branch and local security protocols and best practices</li> <li>Conduct security assessments to identify focus areas</li> <li>Establish a branchwide Information Security Office</li> <li>Implement branchwide and/or enhance local modern cyber security solutions</li> <li>Participate in security related training and forums</li> <li>Deploy identity management solutions</li> </ul>