



Grant-Funded Technology Innovations in California Courts of Appeal

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State of California • Courts of Appeal Appellate Districts

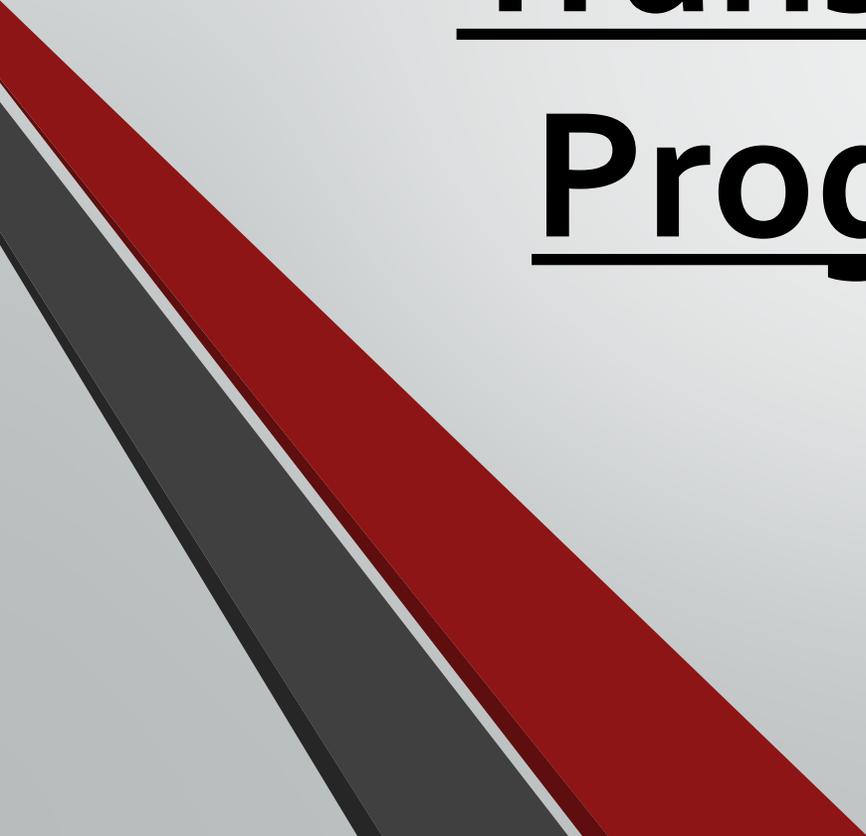


Special Thanks

- Executive Branch
- Judicial Council
- JCC Innovations Grant Program and Staff
- JCC Information Technology (various divisions)
- Charlene Ynson, former Clerk/Executive Officer of the Court of Appeal, Fifth Appellate District
- All Courts of Appeal
- Vendors/contractors involved in the development

Overview

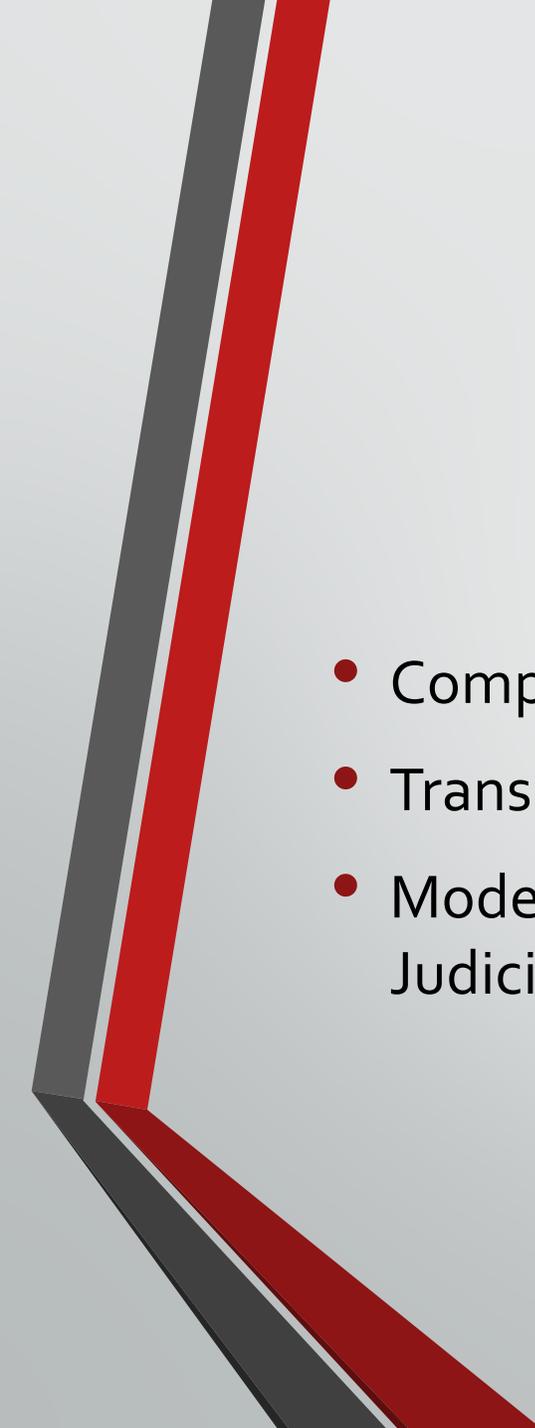
- 5DCA applied for two Innovation Grants and was awarded both:
 - Modernize Transcript Assembly Program (“TAP 2.0”)
 - Appellate Self-Help Website (“California Appellate Courts Self-Help Resource Center”)



Transcript Assembly Program (TAP 2.0)

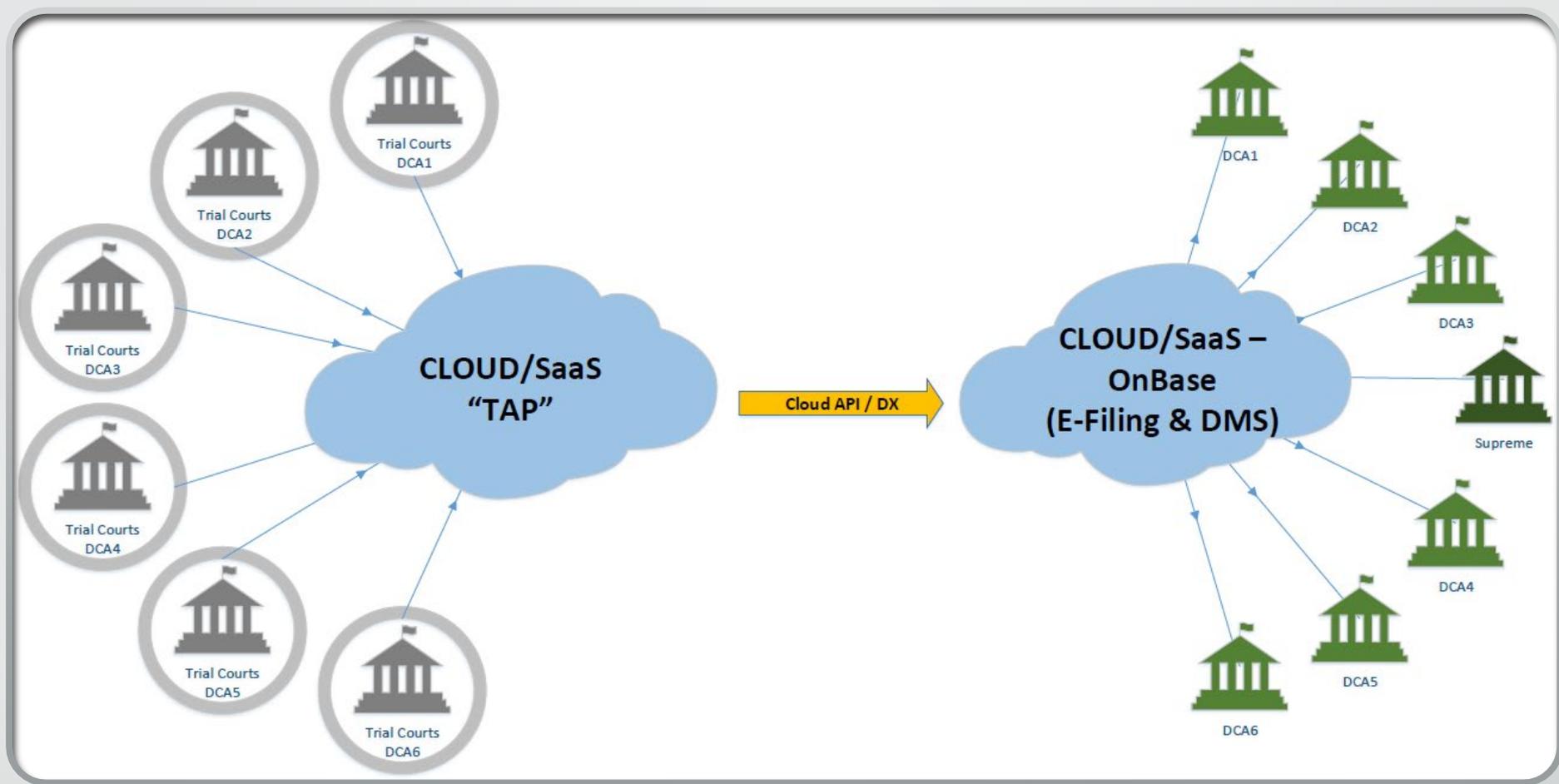
Transcript Assembly Program (TAP)

- What is TAP?
- History and need
- Project roles
 - Developer
 - Court
- Collaboration with appellate courts and superior courts
- Thank you to the many superior courts who helped with testing and providing both input and guidance.



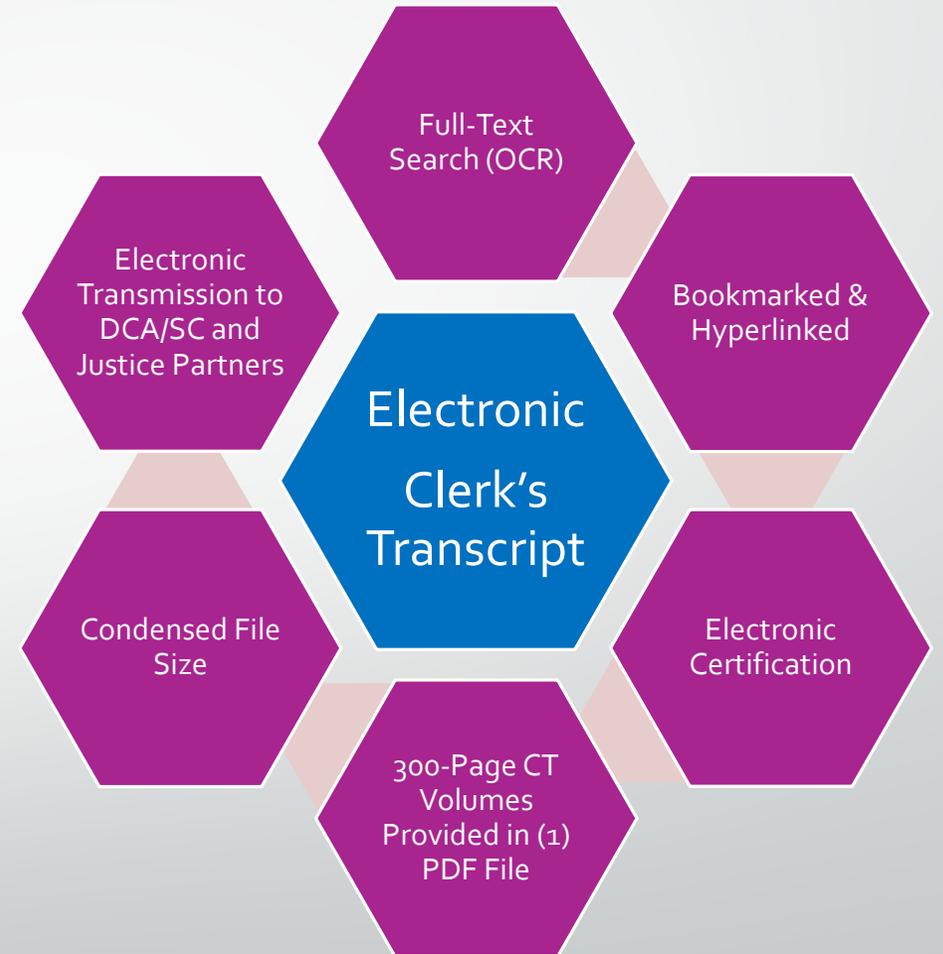
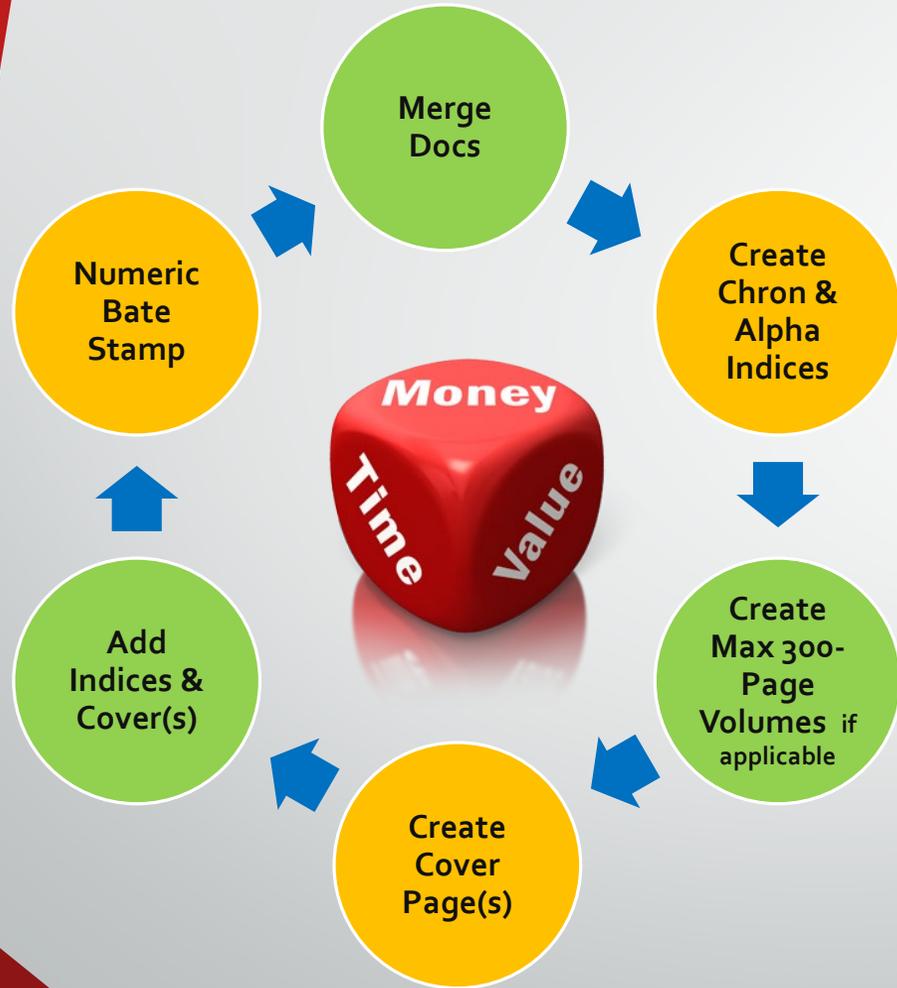
Transcript Assembly Program (TAP) – continued....

- Compilation of clerk's transcripts
- Transmission (direct e-Filing) of clerk's and reporter's transcripts
- Modern underlying technologies, further supporting and embracing the Judicial Branch Strategic Plan for Technology



TAP – Statewide Vision

Workings and Results



Transcript Assembly Program (TAP) – DEMO

<https://tap.appellate.courts.ca.gov/TAP>



Transcript Assembly Program (TAP) – continued.....

- Participation as of December 2019
- Phase 2 considerations and next steps
 - Phase 2 considerations funded by cost-recovery model as a Software as a Service platform
 - Interfacing with superior court case management systems
 - Other interfaces
 - Identity management
 - eService to litigants



California Appellate
Courts Self-Help
Resource Center

California Appellate Courts Self-Help Resource Center

- History and need
- Project roles
 - Developer
 - Court
- Partnership with other CA appellate courts
- Special thanks to both 3DCA and 4DCA for their extensive participation in content development and review.
- Special thanks to JCC-IT for their continued partnership and assistance with implementation and ongoing maintenance of the website.

California Appellate Courts Self-Help Resource Center – continued.....

- Phase 2 (in-progress)
 - Spanish version (*done*)
 - Electronic fillable forms (automated form completion guidance and ability to save forms both in progress and completed – unique by case and by person)
 - Identity management
 - Electronic signing
- Initial survey feedback

California Appellate Courts Self-Help Resource Center – continued.....

Noteworthy takeaways & features

- Proper and guided formatting for briefs (to help SRL's and attorneys)
- No legal advice
- Access 3D: Another example of how courts are expanding access to justice
- Modern technologies
 - Cloud-based website with elastic design and architecture
 - Chatbot
 - Identity management
 - Electronic forms
 - Electronic signing

California Appellate Courts Self-Help Resource Center - DEMO

<https://selfhelp.appellate.courts.ca.gov/>



Questions?